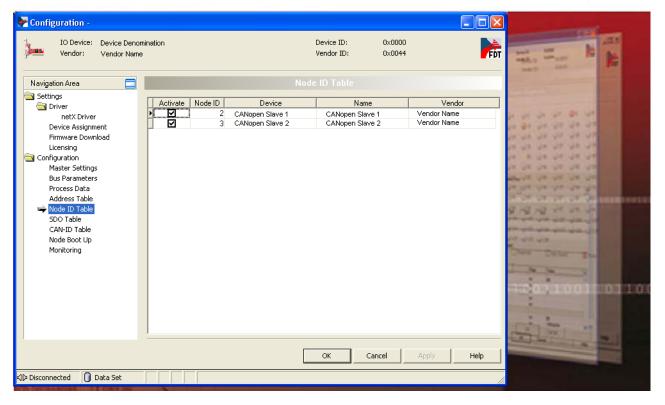


Operating instruction manual DTM for Hilscher CANopen Master devices Configuration of Hilscher master devices V1.1000





Hilscher Gesellschaft für Systemautomation mbH www.hilscher.com

Table of contents 2/138

Table of contents

1	Intro	duction.			6
	1.1	About th 1.1.1 1.1.2	nis manualOnline help		6
	1.2	Overvie	w use cases		7
	1.3	About th	ne CANopen Master DTM		8
	1.4	Require	ments CANopen Master DTM		8
	1.5	System	requirements		9
	1.6	,	Alog structure	1 1 1 1	0 0 1 1
2	Safet	ty		1	3
	2.1	General	note	1	3
	2.2	Intende	d use	1	3
	2.3	Personr	nel qualification	1	3
	2.4	Safety r 2.4.1 2.4.2	nessagesCommunication stop caused by firmware or configuration download Mismatching system configuration	1	4
	2.5	Property 2.5.1 2.5.2	y damage Power disconnect during firmware or configuration download Invalid firmware	1 1	5 5
	2.6	Safety r	nessages on firmware or configuration download	1	6
3	Devi	ce start ເ	ıp	1	7
	3.1		ration steps		
	3.2	•	project configuration		
	3.3		ng network structure		
	3.4	•	pp communication		
4					
•	4.1	J	w settings for driver and device assignment		
	4.2		g or adapting driver settingsg		
	4.3	•	ring drivers		
	4.0	4.3.1 4.3.2 4.3.3 4.3.4 4.3.5	cifX device driver	2 2 2	7 7 8 9
	4.4	Assignir 4.4.1 4.4.2 4.4.3	ng device (with or without firmware)	3 3	4 7
	4.5		g and downloading firmware		

	4.6	Licensin	g	45
5	Licen	sing		46
	5.1	Opening	license dialog	46
	5.2	License	dialog	47
	5.3	Which lie	censes are present in the device?	48
		5.3.1	License for master protocols	49
		5.3.2	Licenses for utilities	
	5.4		order a license?	
	5.5	Selecting	g license(s)	50
	5.6	-	g data	
		5.6.1 5.6.2	Device information (ordering data read from the device)	
	5.7		the license	
		5.7.1 5.7.2	Ordering the license by e-mail	
		5.7.2	Ordering the license by fax or by telephone Exporting license request to a file	
	5.8		get the license and transfer it to the device	
_		·		
6		•		
	6.1		w of configuring device parameters	
	6.2		settings	
		6.2.1 6.2.2	Start of bus communication	
		6.2.3	Process image storage format	
		6.2.4	Module alignment	62
		6.2.5	Process data handshake	
		6.2.6 6.2.7	Advanced Device status offset	
	6.3		ameters	
	0.5	6.3.1	Device description	
		6.3.2	Node settings	
		6.3.3	SYNC master settings	
		6.3.4	29 Bit COB-ID	
	6.4		data	
	6.5		table	
	6.6	Node ID	table	73
	6.7		ole	
		6.7.1	Bootup for PDO and PDO mapping	
	6.8		table	
	6.9		otup	
	6.10		ng	
		6.10.1	Node guarding protocol	
	6 4 4	6.10.2	Heartbeat protocol	
	6.11	3		
	6.12		ad configuration	
	6.13	Network 6.13.1	scanRequirements	
		6.13.1	Overview on steps	
			·	

		6.13.3 6.13.4 6.13.5 6.13.6 6.13.7	Starting network scan Scan response dialog settings Scan response dialog Creating devices Downloading configuration	89 90 92
7	Diagr	nosis		94
	7.1		v diagnosis	
	7.2		diagnosis	
	7.3		liagnosis	
	7.4		nosis	
	7.5	Ū	liagnosis	
	7.6		e diagnosis	
	7.7		node	
		7.7.1	Requirements	
		7.7.2	Starting debug mode	
		7.7.3	Debug mode busline colors and icons	
		7.7.4 7.7.5	Reset of the diagnosis information and of the station status	
			Stopping debug mode	
8		•	ynosis	
	8.1		v extended diagnosis	
	8.2		ormation	
	8.3		status	
	8.4		A 12 42	
		8.4.1 8.4.2	Application commandsCAN driver status	
	8.5	_	EN MASTER	
	0.5	8.5.1	Common diagnosis	
		8.5.2	CMS Domain Services	
		8.5.3	Node initializations	112
		8.5.4	Node status	
		8.5.5	Commands	
	8.6		EN_APM	
		8.6.1 8.6.2	Master configuration	
_				
9				
	9.1		v tools	
	9.2	Packet n 9.2.1	nonitor	
		9.2.1	Sending packet	
	9.3		tor	
	9.4		image monitor	
10				
10			ces	
			nts	
	10.2	10.2.1	Settings	
			Configuration	

Table of contents 5/138

Conta	Contacts 1					
Glossary						
	Registered trademarks					
10.4	Legal notes	127				
10.3	Conventions in this document	126				

Introduction 6/138

1 Introduction

1.1 About this manual

This manual provides information on how to set and configure the device parameters of a netX based CANopen Master device using the CANopen Master DTM, and what can be read from the diagnosis panes.



Refer to the operator manual, "netDevice and netProject", how to create a network configuration, or in the user manual for the generic DTM, for CAnopen Slave devices, how to configure the CAnopen Slave device.

Error codes



All status and error codes you find in the API manual "Hilscher status and error codes".

1.1.1 Online help

The CANopen Master DTM contains an integrated online help.

> To open the online help, click on **Help** or press **F1**.

1.1.2 List of revisions

Index	Date	Version	Component	Changes	
18	2022-06-13	1.1000	COMasterDTM.dll,	·	
			COMasterGUI.ocx	Chapter Error codes removed. See API Manual "Hilscher status and error codes" instead.	
19	2022-06-27	1.1000	COMasterDTM.dll, COMasterGUI.ocx	Slight corrections.	

Table 1: List of revisions

Introduction 7/138

1.2 Overview use cases

In the table below you find an overview of the applicable use cases.

Use case	Description	Chapter, section
Device start up	Creating project configuration	Device start up [▶ page 17]
	Start/stop communication	Create project configuration [▶ page 20]
		Start/stop communication [▶ page 21]
Driver and device assignment settings	Verifying or adapting driver settings Configuring drivers	Overview settings for driver and device assignment [▶ page 22]
	Assigning device (with or without firmware)	Verifying or adapting driver settings [▶ page 25]
		Configuring drivers [▶ page 27]
	Selecting and downloading firmware	Assigning device (with or without firmware) [▶ page 34]
		Selecting and downloading firmware [> page 39]
Licensing	(licenses for master protocols)	Licensing [▶ page 46]
Configuring device parameters	Master settingsSet bus parameters	Overview of configuring device parameters [> page 58]
	Set process data	Master settings [▶ page 61]
	Set device address	Bus parameters [▶ page 65]
		Process data [▶ page 70]
	Set node for data exchange Objects for pade beating	Address table [▶ page 71]
	Objects for node bootup	Node ID table [▶ page 73]
	CAN ID for nodes	SDO table [▶ page 74]
	Node startup	CAN-ID table [▶ page 76]
	Monitoring	Node bootup [▶ page 77]
		Monitoring [▶ page 79]
Connecting/disconnecting device	Establishing online connection	Connecting/disconnecting device [▶ page 82]
Downloading configuration	Download to the device	Download configuration [▶ page 84]
Importing network structure and upload	Identifying network configuration automatically.	Network scan [▶ page 86]
Diagnosis	General diagnosis	Overview diagnosis [▶ page 94]
	Master diagnosis	General diagnosis [▶ page 95]
	Bus diagnosis	Master diagnosis [▶ page 97]
	Station diagnosis	Bus diagnosis [▶ page 98]
	Firmware diagnosis	Station diagnosis [▶ page 99]
	j	Firmware diagnosis [▶ page 100]
Debug mode	Status of the cyclic master/slave communication	Debug mode [▶ page 101]
Extended diagnosis	Finding communication/configuration errors.	Extended diagnosis [▶ page 106]
Packet Monitor	Test of send and receive data.	Packet monitor [▶ page 118]
IO Monitor	Test of communication.	I/O monitor [▶ page 121]
Process Image Monitor	Display fieldbus structure and data structure of the input and output data of the devices transmitted on the bus.	Process image monitor [▶ page 122]
User rights	Definition of access rights	User rights [▶ page 125]
L		<u> </u>

Table 2: Overview use cases

Introduction 8/138

1.3 About the CANopen Master DTM



Important:

For a 2-channel device, channel 1 or channel 2 must be assigned to the DTM consecutively, and each must be configured individually.

The CANopen Master DTM is used to configure a CANopen Master device. The configuration is done using the FDT frame application SYCON.net, which serves as configuration software.

1.4 Requirements CANopen Master DTM

To configure the a CANopen Master device with the CANopen Master DTM the following requirements have to be accomplished:

- Completed hardware installation of a netX based DTM-compatible CANopen Master device, including loaded firmware, license and loaded cifX configuration file,
- Installed FDT/DTM V 1.2 compliant frame application,
- Loaded DTM in the Device Catalog of the FDT Framework.



Note:

If the CANopen Master DTM and the CANopen Master device are installed on the same PC, the **cifX device driver** must be installed on that PC, as you can connect the DTM to the device.



For more information to the hardware installation, please refer to the corresponding User Manual of your device. Information on how to order and to download the license to the device, you will find in this manual in the sections about the use case "Licensing".

Introduction 9/138

1.5 System requirements

- PC with 1 GHz processor or higher
- Windows® XP SP3,
 Windows® Vista (32-Bit) SP2,
 Windows® 7 (32-Bit and 64-Bit) SP1,
 Windows® 8 (32-Bit and 64-Bit),
 Windows® 8.1 (32-Bit and 64-Bit),
 Windows® 10 (32-Bit and 64-Bit)
- Administrator privilege required for installation
- Internet Explorer 5.5 or higher
- RAM: min. 512 MByte, recommended 1024 MByte
- Graphic resolution: min. 1024 x 768 pixel
- Keyboard and Mouse
- Restriction: Touch screen is not supported.



Note:

If the project file is used on a further PC,

- this PC must also comply with the above system requirements,
- the device description files of the devices used in the project must be imported into the configuration software SYCON.net on the new PC,
- and the DTMs of the devices used in the project must also be installed on that further PC.

Introduction 10/138

1.6 DTM dialog structure

The graphical user interface of the DTM is composed of different areas and elements listed hereafter:

- 1. A header area containing the General device information,
- 2. the Navigation area (area on the left side),
- 3. The **Dialog pane** (main area on the right side),
- 4. OK, Cancel, Apply, Help,
- 5. The **Status line** containing information e. g. the online-state of the DTM.

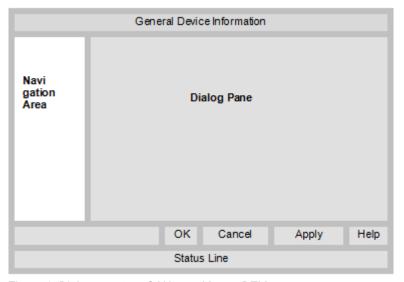


Figure 1: Dialog structure CANopen Master DTM

1.6.1 General device information

Parameter	Description
IO device	Device name
Vendor	Vendor name of he device
Device ID	Identification number of the device
Vendor ID	Identification number of the vendor

Table 3: General device information

Introduction 11/138

1.6.2 Navigation area

In the navigation area, you can select the individual dialog panes via the folder structure of the DTM.



Figure 2: Navigation area

- Select the required folder and subfolder.
- ⇒ The corresponding dialog pane appears.
- Click = , to hide or to open the navigation area.

1.6.3 Dialog panes

At the dialog pane the Settings, Configuration, Diagnosis/Extended Diagnosis or the Tools panes are opened via the corresponding folder in the navigation area.

1.6.4 OK, Cancel, Apply, Help,

In the configuration software SYCON.net the following is valid:

	Description
ОК	To confirm your latest settings, click OK .
	All changed values will be applied on the frame application database. The dialog then closes.
Cancel	To cancel your latest changes, click Cancel .
	Answer to the safety query "Configuration data has been changed. Do you want to save the data?" by Yes, No or Cancel.
	• Yes : The changes are saved or the changed values are applied on the frame application database. The dialog then closes.
	 No: The changes are not saved or the changed values are not applied on the frame application database. The dialog then closes.
	Cancel: Back to the DTM.
Apply	To confirm your latest settings, click Apply .
	All changed values will be applied on the frame application database. The dialog remains opened.
Help	To open the DTM online help, click Help .

Table 4: OK, Cancel, Apply, Help

Introduction 12/138

1.6.5 Status bar

The status bar displays information about the current state of the DTM. The current activity, e.g. download, is signaled graphically via icons in the status bar.

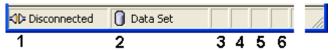


Figure 3: Status bar – status fields 1 to 6

Status field	Icon / description				
1	DTM co	onnection states			
	⇒	Connected: Icon closed = Device is online			
	-OD-	Disconnected: Icon opened = Device is offline			
2	Data so	ource states			
		Data set : The displayed data is read out from the instance data set (database).			
	Device: The displayed data is read out from the device.				
3	States of the instance date set				
	1	Valid Modified: Parameter is changed (not equal to data source).			
4	Changes directly made on the Device				
	8	Load/configure diagnosis parameters: Diagnosis is activated.			
6	Device	diagnosis status			
		Save operation succeeded: The save operation has been successful.			
		Further messages due to successful handling of device data.			
	O	Firmware Download: Firmware download is running			
	3	Save operation failed: The save operation has failed.			
	•	Further fail operation messages due to incorrect communication due to malfunction in the field device or its peripherals.			

Table 5: Status bar icons [1]

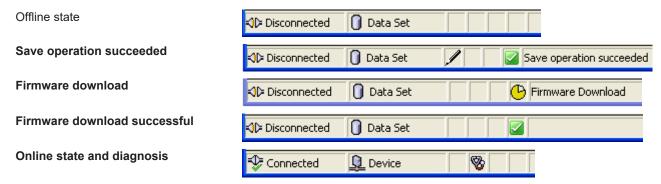


Table 6: Status bar display examples

Safety 13/138

2 Safety

2.1 General note

The documentation in the form of a user manual, an operating instruction manual or other manual types, as well as the accompanying texts, have been created for the use of the products by qualified personnel. When using the products, all Safety Messages, Integrated Safety Messages, Property Damage Messages and all valid legal regulations must be obeyed. Technical knowledge is presumed. The user has to assure that all legal regulations are obeyed.

2.2 Intended use

The CANopen Master DTM serves for configuration and diagnosis of CANopen Master devices.

2.3 Personnel qualification

Personnel responsible for the application of the network system shall be aware of the system behavior and shall be trained in using the system.

Safety 14/138

2.4 Safety messages

2.4.1 Communication stop caused by firmware or configuration download

If you want to perform either a firmware update (as a download) or a configuration download, both via the CANopen Master DTM, please be aware of the following:

- Together with the firmware download, an automated reset to the device is performed that will interrupt all network communication and all established connections will drop.
- If you download the configuration during bus operation, the communication between master and slaves stops.

Possible faulty system operation

- An unpredictable and unexpected behavior of machines and plant components may cause personal injury and property damage.
- > Stop the application program, before starting the firmware update or before downloading the configuration.
- Make sure that your equipment operates under conditions that prevent personal injury or property damage. All network devices should be placed in a fail-safe mode, before starting the firmware update or before downloading a configuration.

Loss of device parameters, overwriting of firmware

- Both the firmware download and the configuration download erase the configuration database. The firmware download overwrites the existing firmware in the network device.
- ➤ To complete the firmware update and to make the device operable again, re-load the configuration after the firmware update has been finished.

2.4.2 Mismatching system configuration

Mismatching system configuration loaded into the device may result in faulty data mapping in the application program. Thus, unexpected equipment operation may cause personal injury or damage to equipment.

In the device, use only a configuration suitable for the system.

Safety 15/138

2.5 Property damage

2.5.1 Power disconnect during firmware or configuration download

If during the process of downloading a firmware or configuration,

- the power supply to a PC with the software application is interrupted,
- or the power supply to the CANopen Master device is interrupted,
- or a reset to the device is done.

This may lead to the following consequences:

Loss of device parameters, firmware corruption

- The firmware download or the configuration download is interrupted and remains incomplete.
- The firmware or the configuration database will be corrupted and device parameters will be lost.
- Damage to the device may occur, as the device cannot be rebooted.

Whether these consequences occur depends on when the power disconnect occurs during the download.

During configuration download process, do not interrupt the power supply to the PC or to the device, and do not perform a reset!

Otherwise, you might be forced to send in your device for repair.

Power drop during write and delete accesses in the file system

The FAT file system in the netX firmware is subject to certain limitations in its operation. Write and delete accesses in the file system (firmware update, configuration download etc.) can destroy the FAT (File Allocation Table) if the accesses cannot be completed if the power drops. Without a proper FAT, a firmware may not be found and cannot be started.

Make sure that the power supply to the device is not interrupted during write and delete accesses in the file system (firmware update, configuration download, etc.).

2.5.2 Invalid firmware

Loading invalid firmware files could render your module unusable.

Only load firmware files to the device that are valid for this device.

Otherwise, you might be forced to send in your device for repair.

Safety 16/138

2.6 Safety messages on firmware or configuration download

If you perform a firmware download or a configuration download via the CANopen Master DTM, adhere to the following warnings:

A WARNING

Communication stop caused by firmware or configuration download

Initiating a firmware or configuration dowload process during bus operation will stop the communication and a subsequent plant stop may cause unpredictable and unexpected behavior of machines and plant components, possibly resulting in personal injury and damage to your equipment.

The firmware download overwrites the existing firmware. The communication stop may cause loss of device parameters and the device may be damaged.

- Stop the application program, before you start the firmware or configuration download.
- Make sure that all network devices are in a fail-safe condition.

AWARNING

Mismatching system configuration

Mismatching system configuration loaded into the device may result in faulty data mapping in the application program. Thus, unexpected equipment operation may cause personal injury or damage to equipment.

In the device, use only a configuration suitable for the system.

NOTICE

Power disconnect while downloading firmware or configuration

If the power supply to the PC or device is interrupted while the firmware or configuration is being downloaded, the download will be aborted, the firmware may be corrupted, the device parameters may be lost, and the device may be damaged.

During firmware or configuration download process, do not interrupt the power supply to the PC or to the device, and do not perform a reset to the device!

NOTICE

Invalid firmware

Loading invalid firmware files could render your device unusable.

Only proceed with a firmware version valid for your device.

Device start up 17/138

3 Device start up

3.1 Configuration steps

The following overview provides to you the step sequence on how to configure a netX based CANopen Master device with CANopen Master DTM as it is typical for many cases. It is assumed at this point that the hardware installation has been completed.



Important:

For a 2-channel device, channel 1 or channel 2 must be assigned to the DTM consecutively, and each must be configured individually.

Step	Brief description	Further information	
Add CANopen Slave in the device catalog	Open configuration software SYCON.net. Add device by importing the device description file to the Device Catalog Network > Import device descriptions.	Section Create project configuration [▶ page 20], or Operating instruction manual "SYCON.net" and Operating	
Load device catalog	Select Network > Device catalog,Reload catalog.	instruction manual "netDevice and netProject"	
Create new project / Open existing project	- Select File > New or File > Open.		
Insert the master device and the slave device and into configuration	- In the Device catalog , select the master device and insert the device via drag & drop to the line in the network view In the Device catalog , select the slave device and insert the device via drag and drop to the master bus line in the network view.* *This step will not be necessary if the network structure is scanned automatically.		
	Important! In order to select the desired device in the device catalog, note the details about the DTM and the device at the bottom of the window. When sorting by fieldbus, display of multiple devices with identical names by different vendors is possible.		
Open master DTM configuration dialog	Open the master DTM configuration dialog Double click to the device icon of the master The master DTM configuration dialog is displayed.	-	
Verify or adapt driver settings	In the master DTM configuration dialog: - select Settings > Driver .	Section Overview settings for driver and device	
	Note! For PC cards cifX the cifX device driver is preset as a default driver. For all the other Hilscher devices, the netX driver is preset as a default driver.	assignment [
	Use the cifX device driver if the CANopen Master DTM is installed on the same PC as the CANopen Master device.		
	Use the netX driver to establish a USB, Serial (RS232) or TCP/IP connection from the CANopen Master DTM to the CANopen Master device.		
	The 3Sgateway driver for netX (V3.x) is used only in relationship with CODESYS.		
	To search for devices you can check one or multiple drivers simultaneously.		
	- Verify that the default driver is checked. - If necessary, check another driver or multiple drivers.		

Device start up 18/138

Step	Brief description	Further information
Configure driver	If you use the netX driver, you respectively must configure it. For netX Driver and communication via TCP/IP set the IP adress of the device. - Select Settings > Driver > netX driver > TCP connection. - Via add an IP range. - Under IP address enter the IP Address of the device or an IP range. - Click Save.	Further information Configuring netX driver [▶ page 28]
	Adjust the driver parameters netX driver USB/RS232 only if they differ from the default settings.	
	Note!	
	The cifX device driver requires no configuration.	
	The configuration of the 3Sgateway driver for netX (V3.x) is carried out via the CODESYS user interface.	
Assign master device (with or without firmware)	Assign the master device to this driver. In the master DTM configuration dialog: - Select Settings > Device assignment , - select a master device (with or without firmware), - therefore check the appropriate checkbox Click Apply .	Assigning device (with or without firmware) [▶ page 34]
Select and download firmware	If not yet a firmware was loaded to the device: - Adhere to the necessary safety precautions to prevent personnel injury and property damage. In the master DTM configuration dialog: - Select Settings > Firmware download, - clock Browse	Safety messages on firmware or configuration download [page 16]
	- select a firmware file, - click Open . - Click Download and Yes .	Selecting and downloading firmware [> page 39]
Assign master device once more (with firmware and system channel) For repeated download this step is omitted.	In the master DTM configuration dialog: - Select Settings > Device assignment, - click Scan, - select the master device (with loaded and defined system channel), - therefore check the appropriate checkbox Click Apply Close the master DTM configuration dialog via OK.	Selecting the device once more (with firmware) [▶ page 37]
Configure slave device* (*This step will not be necessary if the network structure is scanned automatically.)	Configure the slave device. - Double click to the device icon of the slave. - The slave DTM configuration dialog is displayed. In the slave DTM configuration dialog: - Select Configuration > Object dictionary, - define the object filters, - select Configuration > Process data Objects > PDO properties, - configure the PDO to be used for the communication, - select Configuration > Process data Objects > PDO mapping, - configure the list of the mapable or the list of the mapped objects each. - Close the slave DTM configuration dialog via OK.	Operating instruction manual "Generic DTM for CANopen Slave devices"

Device start up 19/138

Step	Brief description	Further information
Configure master device	Configure the master device. - Double click to the device icon of the master. - The master DTM configuration dialog is displayed. In the master DTM configuration dialog: - Select Configuration > Master settings, - set the Master settings. - select Configuration > Bus parameters, - set the bus parameters, - set the bus parameters, - select Configuration > Process data, - set symbolic names for the configured modules or signals. - Select Configuration > Node ID table, - configure the nodes for the data exchange, - select Configuration > Node bootup, - configure the bootup of the nodes, - select Configuration > Monitoring, - configure the device monitoring of the nodes. - Close the master DTM configuration dialog via OK.	Sections Overview of configuring device parameters [▶ page 58] Master settings [▶ page 61] Bus parameters [▶ page 65] Process data [▶ page 70] Node ID table [▶ page 73] Node bootup [▶ page 77] Monitoring [▶ page 79]
Save project	- Select File > Save .	Operating instruction manual "SYCON.net"
Connect master device	- Right click to the device icon of the master, - select Connect .	Section Connecting/ disconnecting device [> page 82]
Download configuration	- Adhere to the necessary safety precautions to prevent personnel injury and property damage that may occur in consequence of a communication stop or in consequence of a mismatching system configuration. - Right click to the device icon of the master, - select Download .	Section Safety messages on firmware or configuration download [page 16] or Download configuration [page 84]
Network scan	Alternative to manual configuration of the slave device, you can scan the network structure (in the master DTM). Proceed as follows: 1. Click Network scan. 2. Make the settings in the Scan response dialog. 3. Click Create devices. 4. Download the current slave device configuration to the master device.	Section <i>Network</i> scan [▶ page 86]
Diagnosis	- Right click to the device icon of the master Select Diagnosis The master DTM diagnosis dialog is displayed. (1.) Check whether the communication is OK: Diagnosis > General diagnosis > Device status "Communication" must be green! (2.) "Communication" is green: Open the IO monitor and test the input or output data. (3.) "Communication" is not green: Use diagnosis and extended diagnosis for troubleshooting Close the master DTM diagnosis dialog via OK .	Section Diagnosis [▶ page 94] Section Extended diagnosis [▶ page 106]
I/O monitor	- Right click to the device icon of the master, - select Diagnosis , - select Tools > I/O monitor , - check the input or output data Close the I/O monitor dialog via OK .	Section I/O monitor [▶ page 121]
Disconnect	- Right click to the device icon of the Master, - select Disconnect .	Section Connecting/ disconnecting device [▶ page 82]

Table 7: Getting started – Configuration steps

Device start up 20/138

3.2 Create project configuration

- 1. Complete the slave device in the device catalog.
 - Open configuration software SYCON.net.
 - Add the slaves in the device catalog by importing the device description file.
 - Select Network > Import device descriptions.
- 2. Load device catalog
 - > Select Network > Device catalog.
 - Select Reload catalog.
- 3. Create or open a project
 - Create new project / open existing project:
 - > Select File > New or File > Open.
- 4. Insert master or slave device in configuration.
 - In the device catalog click to the master device and insert the device via drag and drop **to the line** in the network view.
 - In the Device Catalog click to the slave device* and insert the device via drag and drop to the master bus line in the network view.*

*This step will not be necessary if the network structure is scanned automatically.



Important:

In order to select the desired device in the device catalog, note the details about the DTM and the device at the bottom of the device catalog window. When sorting by fieldbus, several devices with the same name from different vendors can be displayed.



For further information, see operating instruction manual "SYCON.net" or "netDevice and netProject".

3.3 Importing network structure

As an alternative to manually configure the slave device, you can automatically scan the network structure by using the context menu **Network scan** and create the device. Then you can download the configuration of the slave device to the master device.

Take the following steps:

- 1. Start the **Network scan** function.
- 2. Make the settings in the **Scan response** dialog of the master DTM.
- 3. Select Create devices.
- 4. Download the configuration of the slave device to the master device.

For more information, refer to the section *Network scan* [page 86].

Device start up 21/138

3.4 Start/stop communication

You can manually start or stop the communication between a CANopen Master device and CANopen Slave devices.

- **Start communication** can be enabled if the communication was stopped before or if the configuration requires this (controlled release of communication).
- **Stop communication** can be enabled if the communication was started.

To start or to stop the communication, proceed as follows:

Start communication

Connecting device:



Note:

To manually start the communication of the device at the bus, an online connection from the CANopen Slave DTM to the CANopen Slave device is required. Further information can be found in the section *Connecting/disconnecting device* [page 82].

- Select Additional functions > Service > Start communication from the context menu (right mouse click).
- ⇒ The device communicates at the bus.

Stop communication

WARNING Faulty system operation possible, overwriting of firmware or loss of device parameters

Before stopping the communication:

- > Stop the application program.
- Make sure that all network devices are in a fail-safe condition.

After carrying out the security measures:

- Select Additional functions > Service > Stop communication from the context menu (right mouse click).
- ⇒ The communication of the device at the bus is stopped.

Settings 22/138

4 Settings

4.1 Overview settings for driver and device assignment

Under "Settings" you can make different basic settings for your device:

- To establish a connection from the CANopen Master DTM to the CANopen Master device, check whether the default driver is hooked up in the dialog box **Driver** and if necessary, check another or several drivers.
- In the Device assignment pane, select the device and assign it to the driver.
- The dialog in the Firmware download pane is used to load a new firmware into the device.
- The dialog in the Licensing or License pane allows you to order licenses for master protocols and utilities and transfer them to your device.



Figure 4: Navigation area - Settings (example)

There may be more drivers.



Note:

To edit the dialog boxes under **Settings**, you need the user rights for "Maintenance".



Important:

For a 2-channel device, channel 1 or channel 2 must be assigned consecutively to the DTM.

Overview on steps

To establish a connection between the CANopen Master DTM and the CANopen Master device, the following steps are required:

- 1. Verifying or adapting driver settings
 - ➤ In the FDT container, **netDevice** double-click on the CANopen Master icon.
 - ♦ The DTM configuration dialog opens.
 - > Check whether the default driver is checked and if necessary, tick another or several drivers.
 - Select Settings > Driver.

Settings 23/138



Note:

For PC cards cifX the **cifX device driver** is preset as a default driver. For all the other Hilscher devices, the **netX driver** is preset as a default driver.

- Use the **cifX device driver** if the CANopen Master DTM is installed on the same PC as the CANopen Master device.
- Use the netX driver to establish an USB, Serial (RS232) or TCP/IP connection from the CANopen Master DTM to the CANopen Master device.
- The 3Sgateway driver for netX (V3.x) is used only in relationship with CODESYS. The version V3.x refers to the driver version defined by 3S-Smart Software Solutions GmbH.

To search for devices on the network, you can check one or more drivers at the same time.

- Check if the default driver for your device is checked.
- Respectively check another driver or multiple drivers.
- 2. Configuring drivers
 - If you use the **netX driver**, you respectively must configure it.



Note:

The **cifX device driver** requires no configuration.

The configuration of the **3Sgateway driver for netX (V3.x)** is carried out via the CODESYS surface.

- Go to Settings > Driver > netX driver to open the driver dialog box for the netX driver and if necessary, press F1, so that the separate help for the netX driver appears.
- > For **netX Driver** and communication via TCP/IP set the IP address of the device.

Adjust the driver parameters **netX driver USB/RS232** only if they differ from the default settings.

- 3. Assigning the master device to the DTM
 - First, you scan for the device (with or without firmware) and select the device.
 - Select Settings > Device assignment.
 - ➤ Under **Device selection**, select suitable only or all and click **Scan**.
 - In the table, check the required devices.
 - Select Apply.

Settings 24/138

- 4. Selecting and downloading the firmware
 - If not yet a firmware was loaded to the device, select and download the firmware.
 - Select Settings > Firmware download.
 - Select and download the firmware via **Download**.
 - Click Apply.
 - Scan for and select the devices (with firmware and defined system channel) once more. For repeated download this step is omitted.
 - Select Settings > Device assignment.
 - > Select Scan.
 - > In the table, check the required device.
 - Close the DTM configuration dialog via OK.
- 5. Connecting the device
 - In netDevice put a right-click on the CANopen Master icon.
 - > Select the **Connect** command from the context menu.
 - ➡ In the network view, the device description at the device icon of the master is displayed with a green colored background. The CANopen Master device now is connected to the CANopen Master DTM via an online connection.

For more information on the required settings, see sections *Verifying or adapting driver settings* [▶ page 25], *Assigning device (with or without firmware*) [▶ page 34], *Selecting and downloading firmware* [▶ page 39]or *Licensing* [▶ page 45].



Descriptions of the netX Driver are availble in the DTM user interface as online help:

Therefore, click Settings > Driver > netX driver and press the F1 key.

Settings 25/138

4.2 Verifying or adapting driver settings

The **Driver** dialog pane displays the drivers available to establish a connection from the CANopen Master DTM to the device.



Note:

A default driver is set in the configuration software.

Proceed as follows:

- 1. Select driver.
 - Select Settings > Driver in the navigation area.
 - ⇒ The **Driver** dialog pane is displayed. This shows the available drivers and the pre-setting of the default driver.

	Driver			
	Driver	Version	ID	
V	CIFX Device Driver	1.101.1.9801	{368BEC5B-0E92-4C0E-B4A9-64F62AE7AAFA}	
	3SGateway Driver for netX (V3.x)	0.9.1.2	{787CD3A9-4CF6-4259-8E4D-109B6A6BEA91}	
	netX Driver	1.103.2.5183	{B54C8CC7-F333-4135-8405-6E12FC88EE62}	

Figure 5: Default driver, cifX Device Driver' for PC cards cifX (example)

	Driver			
	Driver	Version	ID	
	CIFX Device Driver	1.101.1.9801	{368BEC5B-0E92-4C0E-B4A9-64F62AE7AAFA}	
	3SGateway Driver for netX (V3.x)	0.9.1.2	{787CD3A9-4CF6-4259-8E4D-109B6A6BEA91}	
✓	netX Driver	1.103.2.5183	{B54C8CC7-F333-4135-8405-6E12FC88EE62}	

Figure 6: Default driver ,netX Driver' for Hilscher devices except for PC cards cifX (example)

Parameter	Description
Driver	Name of the driver. (For further details, see the descriptions of the action steps.)
	Default driver (Pre-settings in the configuration software): For PC cards cifX the cifX device driver is preset as a default driver. For all the other Hilscher devices the netX driver is preset as a default driver.
	To search for devices you can check multiple drivers simultaneously.
Version	ODMV3 version of the respective driver
ID	ID of the driver (driver identification)

Table 8: Parameters of the driver selection list

- 2. Verify whether the default driver is checked.
 - To establish a connection from the CANopen Master DTM to the CANopen Master device, check whether the default driver is hooked up in the dialog box Driver and if necessary, check another or several drivers.
- 3. Respectively check another driver or multiple drivers.
 - Check the checkbox for the driver in the selection list.



Note:

The driver used for the connection from the CANopen Master DTM to the CANopen Master device must be supported by the device and must be available for the device.

Settings 26/138

 Use the cifX device driver if the CANopen Master DTM is installed on the same PC as the CANopen Master device.

- Use the netX driver to establish an USB, Serial (RS232) or TCP/IP connection from the CANopen Master DTM to the CANopen Master device.
- The **3Sgateway driver for netX (V3.x)** is used only in relationship with CODESYS. The version V3.x refers to the driver version defined by 3S-Smart Software Solutions GmbH.

To search for devices on the network you can check multiple drivers simultaneously.

	Driver			
	Driver	Version	ID	
V	CIFX Device Driver	1.101.1.9801	{368BEC5B-0E92-4C0E-B4A9-64F62AE7AAFA}	
	3SGateway Driver for netX (V3.x)	0.9.1.2	{787CD3A9-4CF6-4259-8E4D-109B6A6BEA91}	
✓	netX Driver	1.103.2.5183	{B54C8CC7-F333-4135-8405-6E12FC88EE62}	

Figure 7: Manual selection of multiple drivers (example)

Settings 27/138

4.3 Configuring drivers

4.3.1 cifX device driver

In the CANopen Master DTM for the **cifX device driver** no driver dialog pane is available, since for the cifX device driver no driver settings are required.

The cifX device driver will be used if the CANopen Master DTM is installed in the same PC as the CANopen Master device.



Note:

To establish a connection from a DTM to a master device via the **cifX device driver**, the cifX device driver must be installed and the driver must have access to the master device.

4.3.2 netX driver

The **netX driver** is used to connect the DTM to the device via different connection types. The DTM communicates with the device via an USB connection, a serial (RS232) connection or a TCP/IP connection. The netX Driver establishes

- via the USB interface of the device and the USB port of the PC an USB connection to the device,
- via the RS232 interface of the device and the COM port of the PC a serial connection (RS232) to the device
- and via Ethernet a TCP/IP connection to the device.

To connect the DTM to the physical layer of the device the netX driver software works in combination with the software components:

- "USB/COM connector" for the USB connection and for the serial connection (RS232) and
- "TCP/IP connector" for the Ethernet connection.

Settings 28/138

4.3.3 Configuring netX driver

The following steps are required to configure the netX driver:

USB/RS232 Connection

To set the driver parameters for an USB/RS232 connection note:



Note:

Adjust the driver parameters netX driver USB/RS232 only if they differ from the default settings. After saving the changed driver parameters, these parameters are used for the device assignment when scanning devices.

For setting the driver parameters for an USB connection or a serial connection:

- 1. Set the driver netX driver USB/RS232 parameters.
 - Open the driver dialog via Settings > Driver > netX driver > USB/ RS232 connection.

TCP/IP connection

For setting the driver parameters for a TCP/IP connection:

- 2. Set IP address of the device.
 - > Select Settings > Driver > netX driver > TCP connection.
 - > Add an IP range via Select IP range
 - Under IP range configuration > IP address enter the IP address of the device (Use IP range is unchecked).
- 3. Or set IP range:
 - Check Use IP range.
 - Under IP range configuration > IP address enter the start address (left side) and the ending address of the IP scanning range (right side).
- 4. Save the IP address or the IP search range.
 - Click on Save.
 - ⇒ After saving the changed driver parameters, these parameters are used for the device assignment when scanning devices.

Settings 29/138

4.3.4 netX driver - USB/RS232 connection

The communication from the DTM to the device via an USB/RS232 connection is used when the DTM is installed on a PC and between the PC and the device

- an USB connection,
- or a serial connection (RS232) exists.

The DTM accesses the device via the USB interface or via the RS232 interface. This requires either to connect an USB port of the PC to the USB interface of the device using an USB cable or to connect a physical COM port of the PC to the RS232 interface of the device via a serial cable.

The **netX driver / USB/RS232 connection** supports all physical and virtual COM ports available on the PC.

Via the RS232 interface or USB interface, the device is configured or diagnosis is performed.

4.3.4.1 Driver parameters for netX driver - USB/RS232 connection

The settings of the driver parameters for the USB/RS232 connection are made via the **netX driver / USB/RS232 connection** configuration dialog.

- Open the USB/RS232 connection dialog via navigation area Settings
 Driver > netX driver.
- → The USB/RS232 connection dialog is displayed:

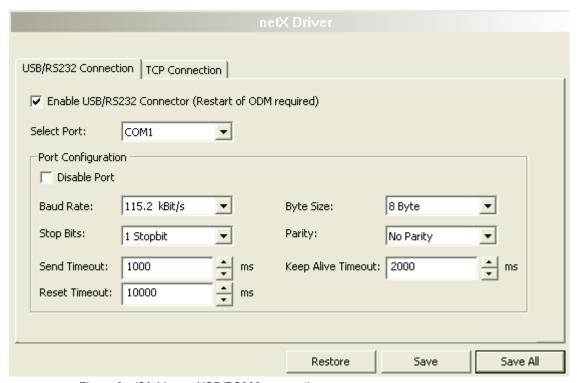


Figure 8: cifX driver > USB/RS232 connection

Settings 30/138

Parameter	Description	Range of value / value	
Enable USB/RS232	checked: The cifX driver can communicate via the USB/RS232 interface.	checked,	
connector (restart of ODM required)	unchecked: The cifX driver cannot communicate via the USB/RS232 interface.	unchecked; Default: unchecked	
	If the check mark for Enable USB/RS232 connector is set or removed, then the ODM server must be restarted ¹ , to make the new setting valid.	undrecked	
	Testart the ODM server via the ODMV3 tray application :		
	- In the foot line click on using the right mouse key.		
	- In the context menu select Service > Start.		
Select port	Depending on the COM ports (interfaces) available on the PC, they will be listed under Select port .	COM 1 to COM N	
Port configuration			
Disable port	checked: No connection.	checked,	
	unchecked: The cifX driver tries to establish a connection using the configured USB/RS232 interface.	unchecked (Default)	
Baud rate	Transfer rate: Number of bits per second.	9.6, 19.2, 38.4, 57.6	
	The device must support the baud rate.	bzw. 115.2 [kBit/s]; Default (RS232): 115.2 [kBit/s]	
Stop bits	Number of stop bits sent after the transfer of the send data for synchronization purposes to the receiver.	Stop-Bit: 1, 1.5, 2; Default (RS232): 1	
Send timeout	Maximum time before the transfer of the transmission data is canceled, when the send process fails, for example, because of the transfer buffer is full.	100 60.000 [ms]; Default (RS232 and USB): 1000 ms	
Reset timeout	Maximum time for a device reset, including the re-initialization of the physical interface used for the communication.	100 60.000 [ms]; Default (RS232 und USB): 5000 ms	
Byte size	Number of bits per byte by byte specification	7 Bit, 8 Bit; Default (RS232): 8 Bit	
Parity	In the error detection in data transmission using parity bits, "parity" describes the number of bits occupied with 1 in the transmitted information word.	No Parity, Odd Parity, Even Parity,	
	No Parity: no parity bit	Mark Parity, Space Parity;	
	Odd Parity: The parity is "odd" if the number of bits occupied with 1 in the transmitted information word will be odd.	Default (RS232): No Parity	
	Even parity: The parity is "even" if the number of bits occupied with 1 in the transmitted information word will be even.		
	Mark Parity: if the parity bit is always 1, this will be named mark-parity (the bit does not contain any information).		
	Space Parity: if the parity bit always 0, this will be named space-parity (the bit represents an empty space).		
Keep alive timeout	The "Keep Alive" mechanism is used to monitor whether the connection to the device is active. connection errors are detected using a periodic heartbeat mechanism. The heartbeat mechanism will be initiated after the set time has elapsed if the communication has failed.	100 60.000 [ms]; Default (RS232 und USB): 2000 ms	
Restore	Resets all settings in the configuration dialog to the default values.		
Save	Saving all settings made in the configuration dialog cifX driver > USB/ RS232 connection , i. e. only for the selected connection type.		
Save all	Saving all settings made in the configuration dialog cifX driver , i. e. for all connection types.		

Table 9: Parameters cifX driver > USB/RS232 connection

Settings 31/138

4.3.5 netX driver - TCP/IP connection

The communication from the DTM to the device via a **TCP/IP connection** is used in the following two typical applications:

Application 1: The device has its own Ethernet interface. The DTM is installed on a PC and the TCP/IP connection is established from this PC to the stand-alone device. The IP address of the device is used.

Application 2: The device is installed in a remote PC. The DTM is installed on an additional PC and the TCP/IP connection is established from this PC to the remote PC. The IP address of the remote PC is used. For the TCP/IP connection is made, on the remote PC the cifX TCP/IP server must be started. The cifX TCP/IP server allows the remote access to the device via a TCP/IP connection.



Note:

An exe file for the cifXTCP/IP server is provided on the product CD in the Tools directory.

Via the TCP/IP interface of the device or of the remote PC, the device is configured or diagnosis is performed.

Settings 32/138

4.3.5.1 Driver parameters for cifX driver - TCP/IP connection

The settings for the driver parameters for the TCP/IP connection are made via the **netX driver / TCP connection** configuration dialog.

- Open the TCP connection dialog via navigation area Settings > Driver
 netX driver.
- The dialog **netX driver** is displayed:
- > Select **TCP connection**.

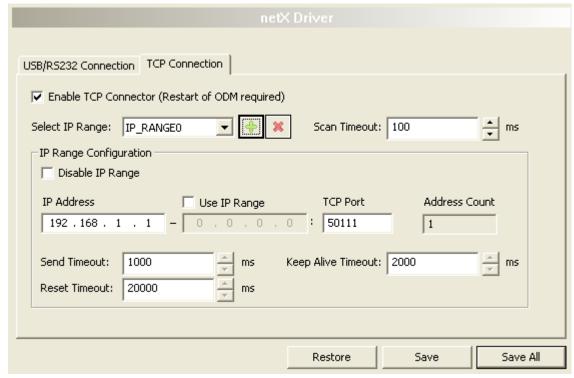


Figure 9: netX driver > TCP connection

Parameter	Description	Range of value / value	
Enable TCP	checked: The cifX driver can communicate via the TCP/IP interface.	checked,	
connector (restart of ODM required)	unchecked: The cifX driver cannot communicate via the TCP/IP interface.	unchecked; Default: unchecked	
Obin required)	If the check mark for Enable TCP connector is set or removed, then the ODM server must be restarted ¹ , to make the new setting valid.		
	¹ Restart the ODM server via the ODMV3 tray application :		
	- In the foot line click on 🚨 using the right mouse key.		
	- In the context menu select Service > Start .		
Select IP range	Via Select IP range already created IP ranges can be selected.		
	Via an additional IP range can be added.		
	Via an IP range can be deleted.		
Scan timeout [ms]	With Scan timeout can be set, how long to wait for a response while a connection is established.	10 10.000 [ms]; Default: 100 ms	
IP range configuration			
Disable IP range	checked: No connection.	checked, unchecked	
	unchecked: The cifX driver tries to establish a connection using the configured TCP/IP interface.	(Default)	

Settings 33/138

Parameter	Description	Range of value / value
IP address (links)	Enter the IP address of the device, (if Use IP range is not checked).	valid IP address;
	Enter the IP address of the device, (if Use IP range is not checked).	Default: 192.168.1.1
Use IP range	checked: An IP address range is used.	checked,
	unchecked: Only one IP address is used.	unchecked;
		Default: unchecked
IP address (right)	Enter the end address of the IP scanning range, (only if Use IP range is checked).	valid IP address; Default: 0.0.0.0
Address count	Displays the scanning range address count, depending on the selected IP-start or IP-end address. (For this read the note given below.)	recommended: 10
TCP Port	Identifies the endpoint of a logical connection or addresses a specific endpoint on the device or PC.	0 – 65535; Default Hilscher device: 50111
Send timeout	Maximum time before the transfer of the transmission data is canceled if the send process fails, for example, because of the transfer buffer is full.	100 60.000 [ms]; Default (TCP/IP): 1000 ms
Reset timeout	Maximum time for a device reset, including the re-initialization of the physical interface used for the communication.	100 99.999 [ms]; Default (TCP/IP): 20.000 ms
Keep alive timeout	The "Keep Alive" mechanism is used to monitor whether the connection to the device is active. Connection errors are detected using a periodic heartbeat mechanism. The heartbeat mechanism will be initiated after the set time has elapsed if the communication has failed.	100 60.000 [ms]; Default (TCP/IP): 2000 ms
Restore	Resets all settings in the configuration dialog to the default values.	
Save	Saving all settings made in the configuration dialog cifX driver > TCP/IP connection , i. e. only for the selected connection type.	
Save all	Saving all settings made in the configuration dialog cifX driver , i. e. for all connection types.	

Table 10: Parameters netX driver > TCP connection



Note:

Do not use large IP ranges in combination with a low scan timeout. Microsoft introduced in Windows® XP SP2 a limit of concurrent half-open outbound TCP/IP connections (connection attempts), to slow the spread of virus and malware from system to system. This limit makes it impossible to have more than 10 concurrent half-open outbound connections. Every further connection attempt is put in a queue and forced to wait. Due to this limitation, a large IP range used in combination with a low scan timeout could prevent the connection establishment to a device.

Settings 34/138

4.4 Assigning device (with or without firmware)



Note:

In the **Device assignment** dialog pane, you first must assign the CANopen Master device to the CANopen Master DTM by checking the check box. This is essential to establish an online connection from the CANopen Master DTM to the CANopen Master device later, as described in section *Connecting/disconnecting device* [page 82].

Therefore, in the **Device assignment** dialog pane you scan for the CANopen Master device and select it.

If the device did not get a firmware or shall get a new firmware:

- 1. First you scan for the device (with or without firmware) and select the device,
- 2. then you download a firmware to the device, and
- 3. subsequently you scan for the device (with firmware) once more and select the device again.
 - Proceed in the order mentioned.



Important:

For a 2-channel device, channel 1 or channel 2 must be assigned consecutively to the DTM.

4.4.1 Scanning for devices

- > Select **Settings** > **Device assignment** in the navigation area.
- The dialog pane Device assignment is displayed.
- Under Device selection, select suitable only.
- Select Scan, to start the scanning process.
- ⇒ In the table all devices are displayed, which can be connected to the CANopen Master DTM via the preselected driver.

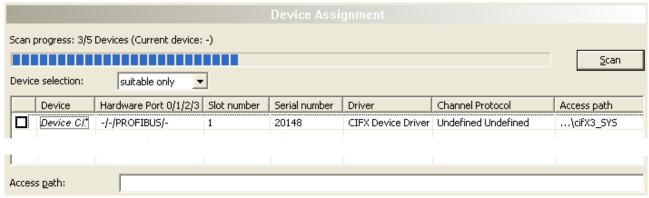


Figure 10: Device Assignment - detected devices (example: device without firmware)

Settings 35/138



Note:

For devices, which have been found via the **cifX device driver** in the column **Access path** the indication ...\cifX[0toN]_**SYS** is displayed. This is correct, as long as a device did not get a firmware. After the firmware download has been completed, in the column Access path the indication ...\cifX[0toN]_**Ch**[0to3] is displayed.

Parameter	Description	Range of value / value
Device selection	Selecting suitable only or all devices.	suitable only, all
Device	*The device name (= name of the device class) of the CANopen Master device appears.	
Hardware Port 0/1/2/3	Shows, which hardware is assigned to which communication interface.	
Slot number	Shows the Slot number (card ID) , preset at the PC card cifX via the Rotary switch slot number (card ID) .	1 to 9, n/a
	The indication n/a means, that no Slot nummer (card ID) exists. This will occure if the PC card cifX is not equipped with a Rotary switch slot number (card ID) or for PC cards cifX equipped with a Rotary switch slot number (card ID) if the rotary switch is set to the value 0 (zero).	
Serial number	Serial number of the device	
Driver	Name of the driver.	
Channel Protocol	Shows, which firmware is loaded to which device channel. The data for the used channel consists of the protocol class and the communication class.	
	a.) For devices without firmware: Undefined Undefined, b.) For devices with firmware: Protocol name corresponding to the used Firmware	
Access path (last column on the	Depending on the used driver in the column Access path different data to the device is displayed.	device and on the
right)	For the cifX device driver the following data is displayed: a.) For devices without firmware:\cifX[0toN]_SYS, b.) For devices with firmware:\cifX[0toN]_Ch[0to3].	driver: board or channel number, IP address or COM interface
	cifX[<i>0toN</i>] = Board number 0 to N Ch[<i>0to3</i>] = Channel number 0 to 3	or committenace
Access path (at the lower side of the dialog pane)	If in the table a device is checked, under Access path (at the lower side of the dialog pane) the driver identification or depending on the used driver additional data to the device will be displayed.	Driver identification (ID)
and dialog parity	For the cifX device driver the following data is displayed: a.) For devices without firmware:\cifX[0toN]_SYS, b.) For devices with firmware:\cifX[0toN]_Ch[0to3].	Depending on the device and on the driver: board or channel
	cifX[0toN] = Board number 0 to N Ch[0to3] = Channel number 0 to 3	number, IP address or COM interface

Table 11: Parameters of the Device Assignment

Settings 36/138

4.4.1.1 Selecting suitable only or all devices

AII

- > Under **Device selection** select *all*.
- Select Scan.

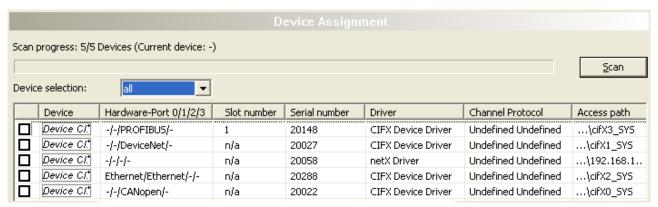


Figure 11: Device Assignment - detected devices (example: device without firmware)

In the table all devices are displayed, which are attainable in the network and which can be connected to a single DTM each via the preselected drivers.



Note:

During a subsequent firmware download in the selection window **Select firmware file** all files from the selected folder are displayed, under **Files of type** "All Files (*.*)" is displayed and the check box **Validate the selected firmware file.** is unchecked.

suitable only

- Under Device selection select suitable only.
- Select Scan.
- In the table all devices are displayed, which can be connected to the CANopen Master DTM via the preselected driver.



Note:

During a subsequent firmware download in the selection window **Select firmware file** only firmware files from the selected folder are displayed, under **Files of type** "Firmware Files (*.nxm)" or "Firmware Files (*.nxf)" is displayed and the check box **Validate the selected firmware file.** is checked.

Settings 37/138

4.4.2 Selecting the device (with or without firmware)



Note:

A connection with the CANopen Master DTM can only be established with *one* CANopen Master device.

To select the physical CANopen Master device (with or without firmware):

- Check the appropriate device.
- Under **Access path** (below in the dialog pane) the access path to the device, e. g. the driver identification, or depending on the used driver additional access data of the device is displayed.
- Select Apply, to apply the selection.

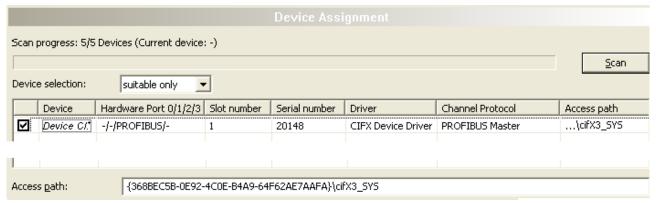


Figure 12: Device Assignment - selecting device (example: device without firmware / one device selected)



Note:

Before an online connection from the CANopen Master DTM to the CANopen Master device can be established, a firmware must be loaded to the device and the device must be selected once more.

For further information refer to section *Selecting and downloading firmware* [▶ page 39] or to section *Selecting the device once more (with firmware)* [▶ page 37].

4.4.3 Selecting the device once more (with firmware)



Note:

For repeated download this step is omitted.

To select the CANopen Master device (with firmware and defined system channel) once more, proceed as described hereafter:

- Under Device selection select all or suitable only.
- > Select Scan.
- For selection All: The table shows all devices which can be reached in the network and which can be connected to a DTM via the preselected drivers.

Settings 38/138

For selection *suitable only*: In the table all devices are displayed, which can be connected to the CANopen Master DTM via the preselected drivers.

- Check the appropriate device.
- > Select **Apply**, to apply the selection.
- Or select **OK**, to apply the selection and to close the DTM interface dialog.
- Connect the DTM to the device using the context menu (right mouse click).

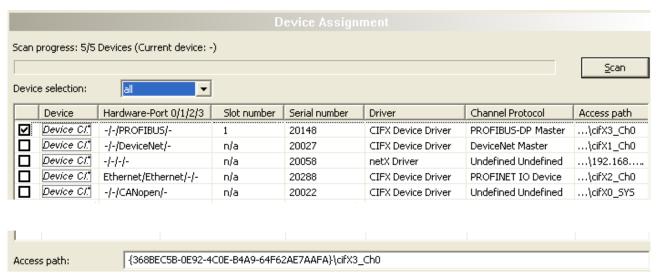


Figure 13: Device Assignment - selecting device (example: devices with and without firmware / one device selected)



Note:

After the firmware download has been completed, for the devices which have been detected via the cifX Device Driver the following data is displayed:

In the column **Channel protocol**: The data for the firmware for the used channel

In the column **Access path** or under **Access path** (below in the dialog pane): The data: ...\cifX[0toN]_Ch[0to3].

cifX[0toN] = board number 0 to N

Ch[0to3] = channel number 0 to 3

For further information how to establish an online connection from the CANopen Master DTM to the CANopen Master device, refer to section *Connecting/disconnecting device* [page 82].

Settings 39/138

4.5 Selecting and downloading firmware

Requirements



Note:

Before downloading the firmware, you must select the driver and the Master device (with or without firmware) and assign the hardware to the device. For more information, see section *Overview settings for driver and device assignment* [> page 22].

How to proceed

You can use the dialog **Firmware download** to transfer a firmware to the device. Load the firmware into the device as described below:

- 1. Select the firmware file.
 - In the navigation area, select Settings > Firmware download
 - The dialog pane **Firmware download** is displayed.



Figure 14: Firmware download

Element	Description	
Name	The path and name of the selected firmware file are displayed.	
Version	The version and build version of the selected firmware file are displayed.	
Browse	Via "Browse" you can select the firmware file to download.	
	Note! If the device is not assigned to the hardware, the error message "The device is not assigned to the hardware!" is displayed.	
Download	Via "Download" you can download the firmware to the device.	

Table 12: Firmware download parameters

- > Select **Browse...**.
- If the device is not assigned to the hardware, the error message "The device is not assigned to the hardware!" is displayed.

Settings 40/138



Figure 15: Error Message "The device is not assigned to the hardware!"

- ➤ Click **OK** and select and assign the master device as described in section *Assigning device* (with or without firmware) [▶ page 34].
- If a hardware has been assigned to the device, the selection window **Select firmware file** opens.
- Enlarge the selection window to view the columns Hardware and Version.

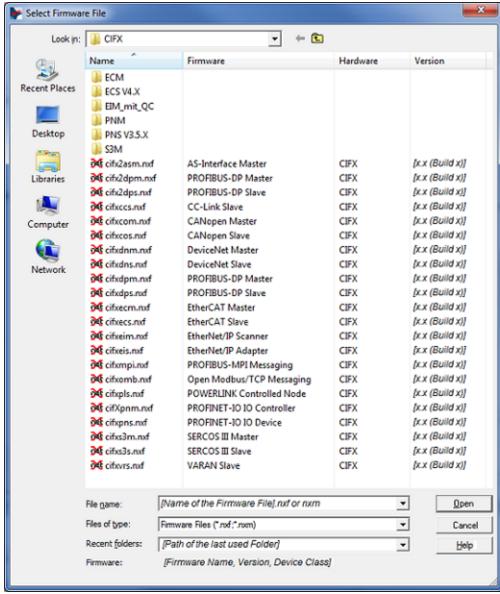


Figure 16: "Select firmware file" selection window (example CIFX)

Settings 41/138

File name of the firmware file To sort the entries of the window Select firmware file by name click to the column head Name Column Firmware Name of the firmware (consisting of the protocol name and the protocol class) Column Hardware Device class of the assigned hardware Device class of the assigned hardware Device class of the assigned hardware e. g. CIFX, COMX, COMX 51, NETJACK 10, NETJACK 50, NETJACK 50, NETJACK 50, NETJACK 50, NETJACK 50, NETJACK 10, NETTAP 50 (Gateway), NETTRP 100 (Gateway) To To view the tooltip display, move the mouse pointer over the selected firmware line. Type: Hilscher firmware file for netX-based targets (NXF) Size: 563 KB Date of change: 2013/03/26 11:10 File of Type "All Files (*.*)" if before in the Device assignment pane the list entry all was selected. "Firmware Files (*.nxm)" or "Firmware Files (*.nxf)" if before in the Device assignment pane under Device selection - suitable only was selected. Recent folders Path of the recently opened folder Firmware As soon as the firmware file has been selected, under Firmware the name, the version and the build version as well as the device class for the selected firmware is displayed. Help Button to open the online help of the DTM.	Parameter	Description	Range of value / value
Column Firmware Name of the firmware (consisting of the protocol name and the protocol class) Column Hardware Device class of the assigned hardware Device class of the assigned hardware e. g. CIFX, COMX, COMX 51, NETJACK 50, NETJACK 50, NETJACK 50, NETJACK 51, NETJACK 50, NETJACK 51, NETJACK 50, NETJACK 51, NETJACK 100, NETTAP 50 (Gateway), NETRAP 100 (Gateway), NETRAP 100 (Gateway) Tooltip To view the tooltip display, move the mouse pointer over the selected firmware line. Type: Hilscher firmware file for netX-based targets (NXF) Size: 563 KB Date of change: 2013/03/2611:10 File of Type "All Files (*.*)" if before in the Device assignment pane the list entry all was selected. "Firmware Files (*.nxm)" or "Firmware Files (*.nxm)" if before in the Device assignment pane under Device selection - suitable only was selected. Firmware Files (*.nxm) as selected, under Firmware the name, the version and the build version as well as the device class for the selected firmware is displayed.	Column Name	File name of the firmware file	nxf, nxm
Column Firmware Name of the firmware (consisting of the protocol name and the protocol class) Column Hardware Device class of the assigned hardware Device class of the protocol name and the protocol NETJACK 50, NETJAC		To sort the entries of the window Select firmware file by name click to	
Column Hardware Device class of the assigned hardware Device class of the selected firmware		the column head Name .	
COMX, COMX 51, NETJACK 10, NETJACK 50, NETJACK 50, NETJACK 51, NETJACK 51, NETJACK 51, NETJACK 51, NETJACK 50, NETJACK 51, NETJACK 50, NETTAP 50 (Gateway), NETRAP 100 (Gateway), NETRBICK 100 (Gateway) Tooltip To view the tooltip display, move the mouse pointer over the selected firmware line. Type: Hilscher firmware file for netX-based targets (NXF) Size: 563 KB Date of change: 2013/03/26 11:10 File of Type "All Files (*.*)" if before in the Device assignment pane the list entry all was selected. "Firmware Files (*.nxm)" or "Firmware Files (*.nxf)" if before in the Device assignment pane under Device selection - suitable only was selected. Recent folders Path of the recently opened folder As soon as the firmware file has been selected, under Firmware the name, the version and the build version as well as the device class for the selected firmware is displayed.	Column Firmware		
To view the tooltip display, move the mouse pointer over the selected firmware line. Type: Hilscher firmware file for netX-based targets (NXF) Size: 563 KB Date of change: 2013/03/26 11:10 File of Type "All Files (*.*)" if before in the Device assignment pane the list entry all was selected. "Firmware Files (*.nxm)" or "Firmware Files (*.nxf)" if before in the Device assignment pane under Device selection - suitable only was selected. Recent folders Path of the recently opened folder As soon as the firmware file has been selected, under Firmware the name, the version and the build version as well as the device class for the selected firmware is displayed. Name, Version, Build Version, Device Class for the selected firmware	Column Hardware	Device class of the assigned hardware	COMX, COMX 51, NETJACK 10, NETJACK 50, NETJACK 51, NETJACK 100, NETTAP 50 (Gateway), NETTAP 100 (Gateway), NETBRICK 100
firmware line. Type: Hilscher firmware file for netX-based targets (NXF) Size: 563 KB Date of change: 2013/03/26 11:10 TAll Files (*.*)" if before in the Device assignment pane the list entry all was selected. "Firmware Files (*.nxm)" or "Firmware Files (*.nxf)" if before in the Device assignment pane under Device selection - suitable only was selected. Recent folders Path of the recently opened folder As soon as the firmware file has been selected, under Firmware the name, the version and the build version as well as the device class for the selected firmware is displayed. Name, Version, Build Version, Device Class for the selected firmware	Column Version	Firmware version	x.x (build x)
was selected. "Firmware Files (*.nxm)" or "Firmware Files (*.nxf)" if before in the Device assignment pane under Device selection - suitable only was selected. Recent folders Path of the recently opened folder As soon as the firmware file has been selected, under Firmware the name, the version and the build version as well as the device class for the selected firmware is displayed. Firmware Files (*.nxm), Firmware Files (*.nxf) Name, Version, Build Version, Device Class for the selected firmware	Tooltip	Type: Hilscher firmware file for netX-based targets (NXF) Size: 563 KB	
As soon as the firmware file has been selected, under Firmware the name, the version and the build version as well as the device class for the selected firmware is displayed. Name, Version, Build Version, Device Class for the selected firmware	File of Type	was selected. "Firmware Files (*.nxm)" or "Firmware Files (*.nxf)" if before in the Device	Firmware Files (*.nxm), Firmware Files
name, the version and the build version as well as the device class for the selected firmware is displayed. Build Version, Device Class for the selected firmware	Recent folders		
Help Button to open the online help of the DTM.	Firmware	name, the version and the build version as well as the device class for the	Build Version, Device Class for the
	Help	Button to open the online help of the DTM.	

Table 13: Parameters "Select firmware file"



Further descriptions to the selection window **Select firmware file** are included in the context sensitive help ($\mathbf{F1}$ key) of the Microsoft Corporation.

Settings 42/138



Note:

After in the **Device assignment** pane under **Device selection - all** or **suitable only** has been set, during a subsequent firmware download in the selection window **Select firmware file** the following data is displayed or set:

(for the list box entry ->)	all	suitable only
In the selection window Select firmware file :	all files from the selected folder	only firmware files from the selected folder
Under File of type*:	"All Files (*.*)"	"Firmware files (*.nxm)",
		"Firmware Files (*.nxf)"
Validation:	A restricted validation will be performed if the selected firmware is applied for the download.	A validation is made whether the firmware file is suitable for the CANopen Master DTM.
These settings in the selection window Select firmware file can also be changed manually		

Table 14: In the selection window "Select firmware file"

- In the selection window mark the firmware file to be loaded using the mouse.
- In the selection window under **Firmware** the name and the version of the firmware are displayed.
- In the selection window select the **Open** button.
- A validation is made, whether the selected firmware file is suitable for the CANopen Master device.
- If a firmware file has been selected that is valid for the selected device, the selection window closes immediately (without dialog).
- If a firmware file has been selected that is not valid for the selected device, the query Select firmware file appears: "Invalid firmware for assigned device! [detailed explanation] Should the firmware file nevertheless be applied for the download?"



Figure 17: Request Select firmware file - Example Invalid Firmware

Settings 43/138

NOTICE Invalid firmware

Loading invalid firmware files could render your device unusable.

- Only proceed with a firmware version valid for your device.
- Answer to the request with **No** and select a valid firmware.
- The selection window closes.
- 2. Transmit firmware to the device.
 - Note the following safety information:

WARNING Communication stop caused by firmware update, faulty system operation possible, overwriting of firmware or loss of device parameters

Before you initiate a firmware download process, while the bus is still in operation status:

- Stop the application program.
- Make sure that all network devices are in a fail-safe condition.

NOTICE Firmware corruption or loss of parameters caused by power disconnect during firmware download

- > During firmware download process, do not interrupt the power supply to the PC or to the device, and do not perform a reset to the device!
- In the dialog pane Firmware download click to the Download button, to download the firmware.
- The request **Do you really want to download the firmware?** is displayed.

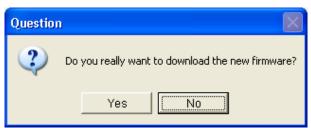


Figure 18: Request - Do you really want to download the firmware?

- Click Yes.
- ➤ If you are sure, that you have selected the appropriate firmware file answer to the request with **Yes** otherwise with **No**.
- During the download, a progress bar is displayed ("Download active, device performs initialization..."), in the status line a clock / green hook symbol is displayed and in the dialog pane **Firmware download** the button **Download** is grayed out.
- In the **Firmware download** dialog pane the path and name as well as the version of the selected firmware file are displayed.

Settings 44/138

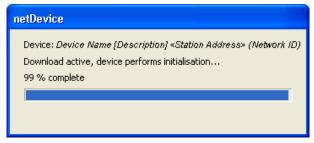


Figure 19: Firmware download - progress bar

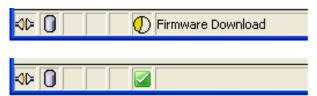


Figure 20: Clock symbol and hook symbol green

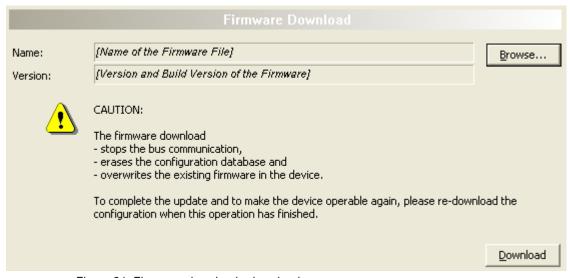


Figure 21: Firmware download - download

Settings 45/138

4.6 Licensing

To open the Licensing pane:

In the navigation area select Settings > Licensing.

→ The dialog pane Licensing is displayed.

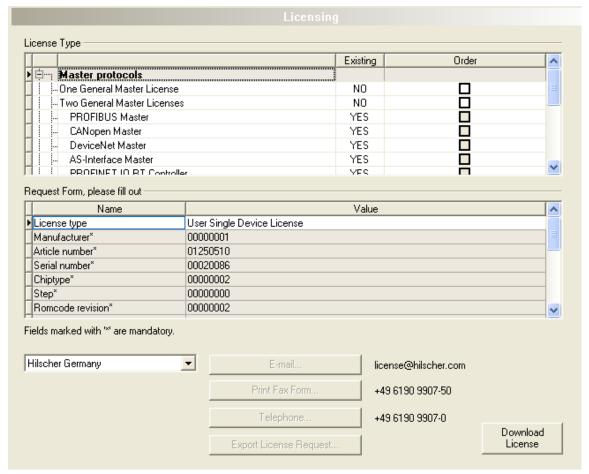


Figure 22: Licensing

Using the license dialog, you can order licenses for **Master protocols** and **Utilities** and transfer them to your device. Further information on the license dialog is described in the section *Licensing* [> page 46].

Licensing 46/138

5 Licensing

Using the license dialog, you can order licenses for **Master protocols** and **Utilities** and transfer them to your device.

5.1 Opening license dialog

You first open the License window.



Note:

You first need to assign the master device to the DTM. Only then the device data and the licenses already present in the device are displayed in the **License** dialog.

How to proceed:

- 1. Assign the master device to the DTM.
 - In the FDT container **netDevice**, double click to the device icon.
 - Select Settings> Driver.
 - Select one or several drivers (checking).
 - Select Settings > Driver > [Name of the assigned driver].
 - Configure the driver settings if necessary.
 - > Select Settings > Device assignment.
 - Under Device selection, select suitable only or all and click Scan.
 - In the table, check the required device.
 - Click Apply.
 - Close the DTM configuration dialog via OK.

For details to the device assignment, refer to section Settings [▶ page 22].

- 2. Open the License pane.
 - Right-click on the device icon in the FDT container netDevice.
 - From the context menu, select **Additional functions**> **License**.
 - ⇒ The **License** window opens.
 - ⇒ The title bar contains the notation of the device description: Symbolic Name [Device Description] <Station Address > (#Network ID).

Licensing 47/138

5.2 License dialog

In the License pane, you can:

 check, which licenses for Master protocols or Utilities are present in the device (Position (1) in the figure below),

- order licenses (Positions (2) to (11)),
- transfer license to the device (12),

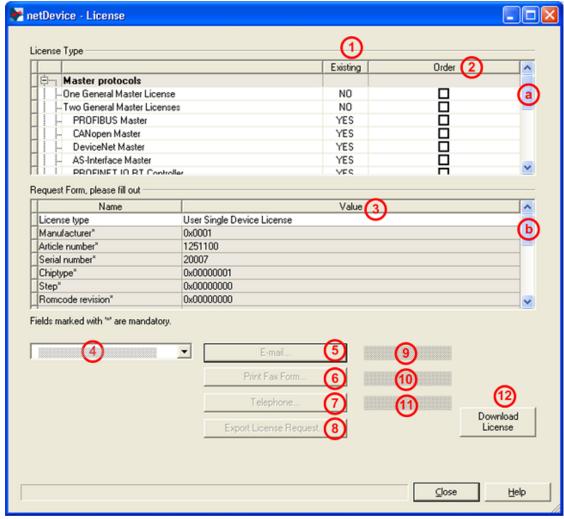


Figure 23: License pane



Note:

To display further entries under License Type, move the scroll box (a) downwards or upwards. To display further entries under **Request form, please fill out**, move the scroll box (b) downwards or upwards.

Licensing 48/138

5.3 Which licenses are present in the device?

Check, which licenses are present in the device.

How to proceed:

➤ Open the **License** pane as described under section *Opening license dialog* [▶ page 46].



Figure 24: License pane - License Type

- > Under License type click at Master protocols.
- ➡ The Master protocols overview opens:

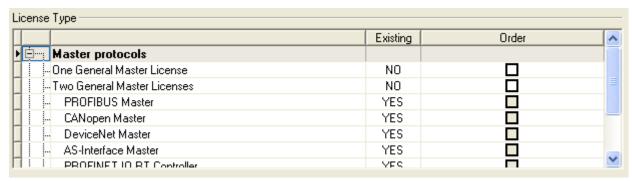


Figure 25: License pane – License Type / Master protocols

- Or click at Utilities.
- ☼ The Utilities overview opens:

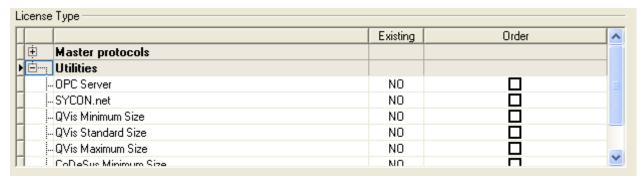


Figure 26: License pane - License Type / Utilities

The column **Existing** indicates which licenses are present in the device.

Yes = License is present in the device.

No = License is not present in the device.



Note:

In newer versions of the present configuration software, under **License type** may be displayed additional licenses or other protocols that can be ordered later.

Licensing 49/138

5.3.1 License for master protocols

One General Master License:

On the device maximally 1 communication protocol with master function can be implemented.

Two General Master Licenses:

On the device maximally 2 communication protocols with master function can be implemented.

The license includes the following master protocols:

- AS-Interface Master
- CANopen Master
- DeviceNet Master
- EtherCat Master
- EtherNet/IP Scanner
- PROFIBUS Master
- PROFINET IO RT Controller
- Sercos Master

5.3.2 Licenses for utilities

SYCON.net

OPC Server

QVis Minimum Size

- QVis Standard Size
- QVis Maximum Size
- CoDeSys Minimum Size
- CoDeSys Standard Size
- CoDeSys Maximum Size

For the Utilities QVis and CoDeSys only one license can be selected alternatively:

- Minimum Size,
- Standard Size or
- Maximum Size.

Licensing 50/138

5.4 How to order a license?

To order a license, proceed as follows:

- 1. Open the license dialog.
 - Refer to Section Opening license dialog [▶ page 46].
- 2. Select the required licenses.
 - ➤ Refer to Section Selecting license(s) [page 50].
- 3. Enter the ordering data.
 - Refer to Section Ordering data [▶ page 51].
- 4. Place your order.
 - ➤ Refer to Section *Ordering the license* [▶ page 53].

5.5 Selecting license(s)

You can select licenses for Master protocols and / or Utilities.

- 1. Selecting license(s) for Master protocol(s):
 - ➤ In the License pane under License type click

 at Master protocols.
 - Under Order check as many licenses must run simultaneously on your device:

One General Master License or Two General Master Licenses.

- 2. And/or select license(s) for utility(utilities):
 - ➤ In the License pane under License type click 🛨 at Utilities.
 - Under Order check the required utility(utilities) (single or several):
 - SYCON.net
 - OPC Server
 - QVis Minimum Size*
 - QVis Standard Size*
 - QVis Maximum Size*
 - CoDeSys Minimum Size**
 - CoDeSys Standard Size**
 - CoDeSys Maximum Size**

For *) and **) minimum size, standard size or maximum size can be selected only as an alternative.

Licensing 51/138

5.6 Ordering data

Device information

The "Device Information" required for the order are read from the device and automatically filled in the order.

- Ordering Data
- > Enter the Ordering Data into the **License** pane.
- ➤ Enter the **Data to manage the Order** (therefore refer to section *Data to manage the order (license information)* [▶ page 52]).

5.6.1 Device information (ordering data read from the device)

The following ordering data is read from the device and displayed in the **License** pane:

- Manufacturer
- Article number
- Serial number
- Chip type
- Step (chip revision)
- Romcode revision
- Checksum (checksum of the device data)

The gray fields under **Request Form**, **please fill out > Value** contain the ordering data read from the device:

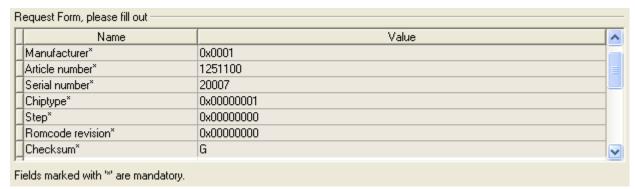


Figure 27: License pane - request form, please fill out / device information

These ordering data read out from the device are displayed automatically from the device.

Licensing 52/138

5.6.2 Data to manage the order (license information)

For your order, you must enter the following data to the **License** pane:

License type (User Single Device License).

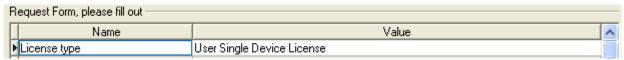


Figure 28: License pane - Request form, please fill out / License type

- Select the license type under Request form, please fill out > Value, (for future application, currently only *User Single Device License* can be selected).
- Mandatory data to the order request (editable fields):
 - First name
 - Surname
 - E Mail (address, to which the license download link shall be send.)
 - Telephone
 - Company
 - Address
 - Country
 - City, State, Zip

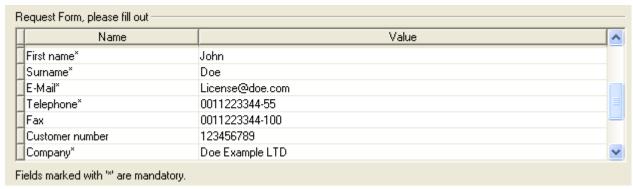


Figure 29: License pane - request form, please fill out / mandatory data

- > Enter all mandatory fields under **Request form**, **please fill out > Value** (marked with*).
- Additional order data, not mandatory (editable fields):
 - Fax
 - Customer number
 - Order number
 - Value added tax identification number
- Under Request form, please fill out > Value enter all fields for the additional data, which is not mandatory.

Licensing 53/138

5.7 Ordering the license

Place your order in the **License** pane. Therefore:



Figure 30: License pane - selecting the subsidiary / ordering / contacts

- > Select the subsidiary (4), to which the order shall be send.
- Place the order:
- by **E-Mail** (5),
- or by Fax (6) or by Telephone (7),
- or in a **file** (8).

The **Contact data** of the selected subsidiary is displayed under the positions (9), (10) and (11).

Licensing 54/138

5.7.1 Ordering the license by e-mail

You can place your order by e-mail.

- In the **License** pane, click **e-mail...** (5).
- The order e-mail License request opens:

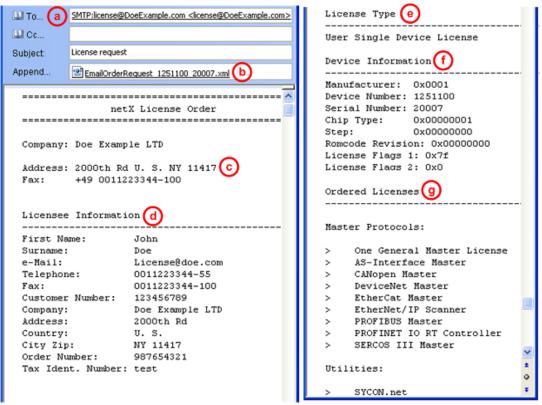


Figure 31: Example: Order e-mail License request

The order e-mail **License request** contains:

- the **E-mail**... of the selected subsidiary (a),
- the automatically generated XML file (b) EmailOrderRequest_[Devicenumber]_[Serialnumber].xml with a summary info of the order
 information,
- the Order address (c),
- the License information (d),
- the License type (e),
- the **Device information** (f),
- the ordered licenses (g).
- Send the order e-mail License request.
- ⇒ The order process is complete.

Licensing 55/138

5.7.2 Ordering the license by fax or by telephone

You can place your order by fax or by telephone.

In the License pane, click Print fax form (6) or Telephone... (7).

The summary of the ordering data *PrintOrderRequest_[Devicenum-ber]_[Serialnumber].html* is opened in a browser window.



Note:

If your browser does not display the order data or the window **Move element** or **Copy element** is displayed, check the safety settings of your system.

netX License Order Form

Doe Example LTD 2000th Rd			
NY 11417			
U. S.			
fax: +11223344-100			
Licensee Information	a		
First Name:	John		
Surname:	Doe		
e-Mail:	License@doe.com		
Telephone:	0011223344-55		
Fax:	0011223344-100		
Customer No:	123456789		
Company:	Doe Example LTD		
Address:	2000th Rd		
Country:	U. S.		
City Zip:	NY 11417		
Order Number:	987654321		
Tax Ident. Number:	test		
License Type			
User Single Device License			
Device Information			
Manufacturer:	0x0001		
Device Number:	1251100		
Serial Number:	20007		
Chip Type:	0x00000001		
Step:	0x00000000		
Romcode Revision:	0x00000000		
License Flags 1:	0x7f		
License Flags 2:	0x0		
Ordered Licenses g)		
Master Protocols			
One General Master L AS-Interface Master	icense		
 CANopen Master DeviceNet Master 			
EtherCat Master			
 EtherNet/IP Scanner 			
 PROFIBUS Master 			
PROFINET IO RT Co	ntroller		
 SERCOS III Master Sercos III Master 			
Utilities			
• SYCON.net			
Date:			Signature:

Figure 32: Example: Order data form PrintOrderRequest

Licensing 56/138

The order data form contains:

- the Order address (c),
- the License information (c),
- the License type (e),
- the **Device information** (f),
- the ordered Licenses (g).
- > Print the order data form, sign it and send it by fax.
- ➤ In the License pane, use the Fax number (10), which is displayed after the subsidiary, was selected.

Or:

- Keep ready the data form and communicate the order data via telephone.
- In the **License** pane, use the telephone number (11), which is displayed after the subsidiary, was selected.
- ⇒ The order process is complete.

5.7.3 Exporting license request to a file

If you are working on a process computer without an e-mail client, you can export your order information to a file, save the file to a removable disk and place your order manually via e-mail from a different PC.

- ➤ In the License pane, click Export license request... (8).
- The window **Browse for folder** is displayed.
- Choose for or create a new folder on a removable disk.
- Save the automatically generated XML file EmailOrderRequest_-[Devicenumber]_[Serialnumber].xml with a summary info of the order information to this folder.
- > Send this file from a PC with an e-mail client manually via e-mail.
- ➤ Therefore use an e-mail address, which is displayed after the subsidiary was selected in the License pane (see Position (9), figure License pane [▶ page 47]).
- ⇒ The order process is complete.

Licensing 57/138

5.8 How to get the license and transfer it to the device



Note:

License files can only be delivered via e-mail. The e-mail contains a link to download the license file.

According to the license you ordered, you will receive an e-mail containing a **Link to download the license file**. This leads to a server PC on which the license file is provided. Using the received link you will have to save the license file on your PC and then transfer the license to your device. If your e-mail client is on another PC as your device, you must save your license file e. g. to an USB stick.

Steps on how to proceed

- 1. Save the license file to a PC or a disk.
 - Click to the Link to download the license file in the e-mail.
 - Save the license file *.nxl to a PC or a removable disk.
- 2. Download the license file to the device.
 - Respectively connect the removable disk with the license file to the PC, which is connected to your device.
 - ➤ In the License pane, click Download license (12) in the License pane in the configuration software.
 - The file selection window **Open** is displayed.
 - Therein select the license file *netX License Files* (*.nxl).
 - Click Open.
 - The license file is transferred to the device.
 - After this the license is present in the device and is activated with the next device reset.



Note:

To activate the license in the device for the first time, a device reset is required.

- 3. Activate device reset
 - ➤ To check whether the license has been activated, follow the steps in section Which licenses are present in the device? [▶ page 48].

Configuration 58/138

6 Configuration

6.1 Overview of configuring device parameters

Under "Configuration", you can configure your device.

- The **Master settings** dialog pane includes options for device specific settings.
- The Bus parameters are the basis for the correct operation of the data exchange. They include a device description, the node settings, the SYNC master settings, and the 29-bit COB ID.
- The Process data pane serves as a process data interface for the CANopen Master DTM to the outside.
- The Address table shows a list of all addresses used in the process image memory.
- The Node ID table shows all nodes configured in the master. The nodes that are to be included in the data exchange with the master can be defined here.
- The **SDO table** shows an overview of the transmitted objects during the node boot-up phase of each node.
- The **CAN-ID table** lists for each node, which message numbers (CAN-IDs) in the CAN network are reserved by the respective nodes.
- In the **Node bootup** pane, the boot-up behavior of the master is configured with regard to each individual node.
- The **Monitoring** pane configures the device monitoring of each node.

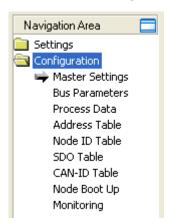


Figure 33: Navigation area - Configuration



Important:

For a 2-channel device, channel 1 or channel 2 must be individually configured one after the other.

Configuration 59/138

Configuring device parameters

The following steps are required to configure the parameters of the CANopen Master device using the CANopen Master DTM:

- 1. Make the Master Settings.
 - Select Configuration > Master settings in the navigation area.
 - Under Start of bus communication select Automatically by device or Controlled by application option.
 - Under Application monitoring set the Watchdog time.
 - Under Module alignment set the options Byte boundaries or 2 Byte boundaries.
 - Under Process data handshake, select the process data handshake type to be used.
 - Under Device status offset select Automatic calculation or Static option.
- 2. Set the bus parameters.
 - ➤ In the navigation area, select Configuration > Bus parameters.
 - Make the settings for the Device description, Node settings, Sync Master Settings or 29 Bit COB-ID.
- 3. Setting process data
 - In the navigation area, select Configuration > Process data.
 - Set symbolic names for the configured modules or measuring signals.
 - > Apply all settings.
- 4. If necessary, set the device address.
 - ➤ In the navigation area, select **Configuration** > **Address table**.
- 5. Define the nodes for data exchange.
 - In the navigation area, select **Configuration** > **Node ID table**.
 - Configure the nodes for the data exchange to the master.
- 6. Configure the Node bootup.
 - In the navigation area, select Configuration > Node bootup.
 - Configure the startup behavior of the Master concerning every single node.
- 7. Configure the device monitoring.
 - In the navigation area, select Configuration > Monitoring.
 - Configure the device monitoring of the single nodes.
- 8. Close the master DTM configuration dialog.
 - Click **OK** to close the master DTM configuration dialog and save the configuration.
- 9. Download configuration parameters to the CANopen Master device.
 - ➤ Adhere to the necessary safety precautions to prevent personnel injury and property damage that may occur in consequence of a communication stop or in consequence of a mismatching system configuration. You find the corresponding safety information in section Safety messages on firmware or configuration download [> page 16].

Configuration 60/138



Note:

To transfer the configuration to the CANopen Master device, download the data of the configuration parameters into the CANopen Master device. See also section *Download configuration* [page 84].

For further information about configuration, see the sections

- Master settings [▶ page 61],
- Bus parameters [▶ page 65],
- Process data [▶ page 70],
- Address table [▶ page 71],
- Node ID table [▶ page 73],
- SDO table [▶ page 74],
- CAN-ID table [▶ page 76],
- Node bootup [▶ page 77],
- and Monitoring [▶ page 79].

Configuration 61/138

6.2 Master settings

At the **Master settings** pane device related settings can be made. These settings only become active after the configuration was downloaded to the device. Information about the download you find in section *Download configuration* [> page 84].

Open Configuration > Master settings.

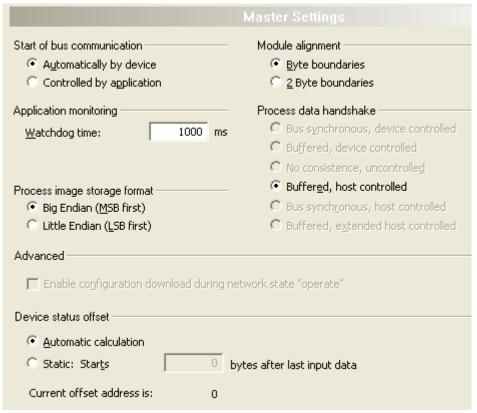


Figure 34: Configuration > Master settings



Note:

The setting options at the dialog pane **Master settings** for client specific variants of the configuration software can differ from the setting options displayed here.

6.2.1 Start of bus communication



Figure 35: CANopen Master settings > Start of bus communication

If **Automatically by device** is selected, the CANopen Master device will start with the data exchange on the bus after the initialization has been finished.

When **Controlled by application** is selected, the application program must activate the data exchange on the bus.

Configuration 62/138

6.2.2 Application monitoring

Application monitoring

<u>Watchdog time:</u> 1000 ms

Figure 36: CANopen Master settings > Application monitoring

The **Watchdog time** determines the time within which the device watchdog must be re-triggered from the application program while the application program monitoring is activated. When the watchdog time value is equal to 0 the watchdog is deactivated and the application program monitoring is deactivated too.

The permissible range of values of the watchdog time is 20 to 65535. By default the watchdog time value equals to 1000 ms.

Watchdog time	Range of value / value
Permissible range of values	20 65535 ms
Default	1000 ms
The software watchdog is deactivated.	0 ms

Table 15: Range of value / Value for the watchdog time

6.2.3 Process image storage format



Figure 37: CANopen Master settings > Process image storage format

The **Process image storage format** determines how the data words are stored in the process image.

For the data type *Word* it is possible to choose **Big Endian** or **Little Endian**.

Storage format (word module)		
Big Endian	MSB/LSB = higher/lower = Motorola format = Big Endian	
Little Endian	LSB/MSB = lower/higher = Intel format = Little Endian	

Table 16: Process image storage format

6.2.4 Module alignment



Figure 38: CANopen Master settings > Module alignment

The **Module alignment** defines the addressing mode of the process data image. The addresses (offsets) of the process data are always interpreted as byte addresses. The **Module alignment** then defines the addressing mode, **Byte boundaries** or **2 Byte boundaries**.

Parameter	Description
Byte boundaries	The module address can start at any byte offset.
2 Byte boundaries	The module address can only start at even byte offsets.

Table 17: Parameters CANopen Master Settings > Module Alignment

Configuration 63/138

6.2.5 Process data handshake



Figure 39: CANopen Master settings > Process data handshake

The various types of **Process data handshakes** are used for setting the handshake of the process data for the CANopen Master device.

The selection of the used process data handshake is important for the correct data exchange between the application program and the device.

The used handshake of the process data needs to be supported by the used application program.

Usually the **Buffered**, **host controlled handshake** is supported. The setting **No consistence**, **uncontrolled** works without handshake. The application program and the device access to the common memory (dualport memory) works without synchronization. This can lead to data inconsistency.

6.2.6 Advanced

The Enable configuration download during network state "operate" option for the CANopen network allows to change the configuration of a running CANopen network without resetting the devices.

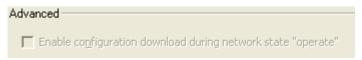


Figure 40: CANopen Master settings > Advanced

- Check Enable configuration download during network state "operate" to enable configuration download during network state "operate".
- A new configuration is downloaded and the configuration of the CANopen network is changed and saved.

Configuration 64/138

6.2.7 Device status offset

Reference to Firmware: The option **Device status offset** was implemented since CANopen Master firmware CIFXCOM.NXF version 2.4.1.0.

The option **Device status offset** allows via **Automatic calculation** to calculate the offset for the start address of the device status in the dual-port memory automatically or via **Static** to preset the offset.

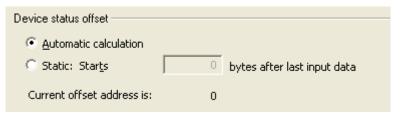


Figure 41: CANopen Master settings > Device status offset

Device status offset	Description
Automatic	(Default) Device status always after the last input byte.
calculation	If further input data is added in the configuration, then the starting address of the device status in the dual-port memory will move.
Static	Here, the distance (free buffer) between the last input byte and the start of the device status can be set.
	If further input data is added in the configuration, then the distance will be reduced, so that the start address of the device status in the dual-port memory remains the same.
	If more input data is added in the configuration, as free buffer exists, then the start address of the device status in the dual-port memory must be moved.

Table 18: Option Scanner Settings > Device Status Offset

Configuration 65/138

6.3 Bus parameters

The bus parameters form the basis for the functioning data exchange. This section contains information on setting the bus parameters and an explanation of the individual bus parameters.

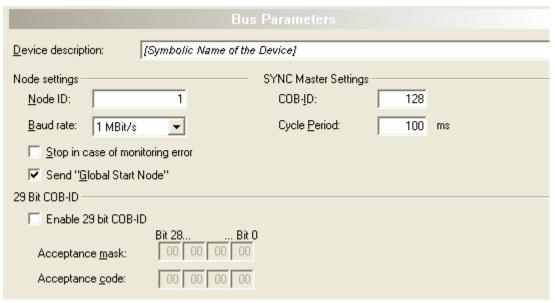


Figure 42: Bus parameters (the symbolic name of the device is displayed under Device description.)



Note:

Check that all CANopen nodes also support the selected baud rate! Basic rule: The baud rate must be set the same for all devices. The node ID must be different from node to node.

6.3.1 Device description

Under **Device description** the symbolic name of the device appears and can be adapted here.



Figure 43: Bus parameters > Device description

Configuration 66/138

6.3.2 Node settings

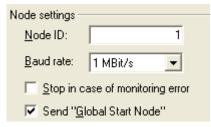


Figure 44: Bus parameters > Node settings

Parameters	Description	Range of value / value
Node ID	Node ID The node ID is used to address the device on the bus and must be unique in the	
	network. Therefore, this number must not be assigned twice on the same network.	Default: 1
Baud rate	The baud rate is the transmission rate of the data: Number of bits per second.	10 kBits/s, 20 kBits/s, 50 kBits/s, 100 kBits/s, 125 kBits/s, 250 kBits/s, 500 kBits/s, 800 kBits/s, 1 MBits/s
		Default: 1 MBit/s
Stop in case of monitoring error	The master stops when a monitoring error (node guarding or heartbeat error) occurs. This parameter defines the behavior of the master when the	checked, not checked
	communication to at least one node has been interrupted.	Default: not
	• "checked": The master also stops the communication to all other active nodes.	checked
	"not checked ": The interruption of the communication to one node has then no effect on the behaviour of the communication to the other nodes. The master continues to attempt to re-establish the communication to all faulty nodes.	
Send "Global Start Node"	After the master has started all configured nodes individually, it then (if this parameter is checked) sends a "Global Start Node", to synchronize all nodes	checked, not checked
	again.	Default: checked

Table 19: Bus parameters > Node settings

Configuration 67/138

6.3.3 SYNC master settings

The **COB-ID** and **Cycle Period** can be set for the SYNC message sent by the CANopen Master.



Figure 45: Bus Parameters > SYNC master settings

Sync object	Description	Range of value / value
COB-ID	SYNC message COB-ID (synchronization message)	0 128, 1664 1759, 1761 1792, default: 128
Cycle Period	Period time of the SYNC message	0 – 65535
	The value 0 for the Cycle Period deactivates the sending of the SYNC message.	Default: 100

Table 20: Bus Parameters > SYNC master settings



Note:

Too small Cycle Periods can overload the network due to too many SYNC messages.

6.3.4 29 Bit COB-ID

Under **Enable 29 Bit COB-ID**, the size of the COB-ID can be set to 29 bit. The default is 11 bit.



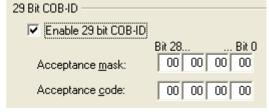


Figure 46: Bus parameters > 29 Bit COB-ID

➤ Check **Enable 29 Bit COB-ID**, to enable 29 Bit identifier for the Master.

Acceptance mask and Acceptance code

In order to reduce the number of messages to be processed by the Master, a receive filter can be defined via Acceptance mask and Acceptance code.

The **Acceptance mask** determines which bits are checked.

- Bits in the Acceptance mask with the value 0 are "relevant" and are checked.
- Bits in the Acceptance mask with the value 1 are "not relevant" and are not checked.

When a bit is checked, the **Acceptance code** sets the value, the message bit must have, to pass the filter.

Configuration 68/138

Limits

- Acceptance mask = 1F FF FF FF: All COB-IDs pass through the filter.
- Acceptance mask = 00 00 00 00 & Acceptance code = one COB-ID: Only this COB-ID can pass the filter.*

Example

The acceptance filter is intended to cause messages whose lower 11 bits have any value and whose upper 18 bits have a certain value to pass through the filter.

These are the COB-IDs: 00000 00000000 00011XXX XXXXXXXX

Acceptance mask: 00 00 07 FF

Acceptance code: 00 00 18 00

Allows (only) messages with COB-ID 6144 ... 8192 to pass through the filter.

^{*}This setting makes no sense in practice and is only used to describe the effect of the acceptance filter.

Configuration 69/138

Acceptance code / Acceptance mask diagram

The following diagram shows the filter logic valid for all 29 bits of the incoming messages.

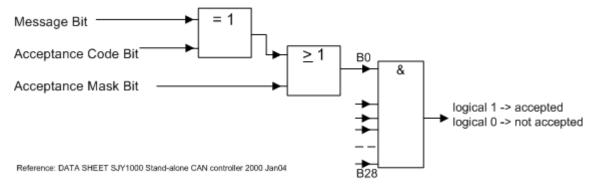


Figure 47: Acceptance code / Acceptance mask diagram

"Message Bit" = one bit of the received COB-ID

- 1. Examination of the individual bits: The Message bit and the Acceptance code bit must be equal, i.e. both have the value 0 or 1. This results in a value of 1 for the bit under test. OR, the Acceptance mask bit must have a value equal to 1, then this bit is accepted.
- 2. Examination of all 29 bits:
 The condition for the single bits must be fulfilled for all 29 bits, and then
 the message can pass the filter.

Configuration 70/138

6.4 Process data

For the CANopen Master DTM the **Process data** pane serves as an external process data interface, e. g. for data transfer to a PLC unit. The process data pane lists the slave devices connected to the master, as well as the configured modules or input or output signals of the devices. This makes the fieldbus structure visible.

For the configured modules, submodules or measuring signals names (tags) can be set (column "Tag").

In addition, it can be specified which signal data is to be made available on the OPC server (column SCADA).

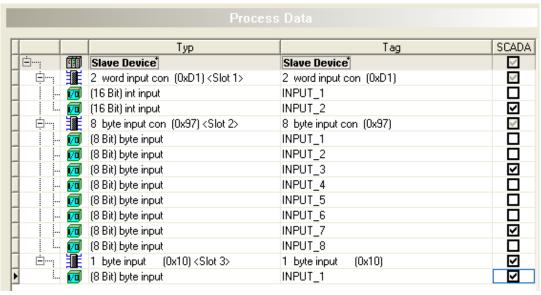


Figure 48: Process data (*display device name)

Column	Symbol	Description	
Туре	Device	Device labeling* provided by the hardware followed by the device's name of station in pointy brackets	
	module, submodule	Description of the modules, submodules or input or output signals configured on the device (not editable)	
	☑ I/O signal		
Tag	1 Device	Symbolic name* of the device	
	module, submodule	Symbolic name for the modules, submodules or input or output signals configured on the device (editable)	
	☑ I/O signal		
	4 warning	Duplicate Tag at the same level can cause errors by use of OPC!	
SCADA	Selection option which module, submodule or signal data should be made available on the OPC server.		
	"SCADA" (= Supervisory Control and Data Acquisition), here used with the meaning "to provide for visualizing purposes".		
*Dependi menu.	ng on the protocol,	either the device name or the symbolic name can be edited via the device symbol context	

Table 21: Process data

Configuration 71/138

6.5 Address table

The **Address table** dialog pane shows a list of all addresses used in the process data image. The displayed addresses refer to the used CANopen Master.

To configure the address data:

Select Configuration > Address table in the navigation area.

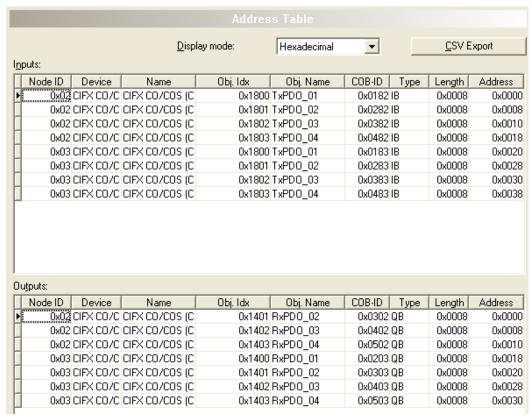


Figure 49: Configuration > Address Table (Example)

Parameter	Description
Node ID	Node ID of the slave device
Device	Device Name of the slave device
Name	Designation for the slave device
Obj. idx	Object Index
Obj. name	Object name
COB-ID	COB-ID of the CAN message
Туре	Input data type or output data type
Length	Input data length or output data length
Address	Output data offset address or input data offset address

Table 22: Address table pane parameters - inputs / outputs

Use **Display mode**Use **Display mode**to select data display mode decimal or hexadecimal.

Configuration 72/138

The **CSV export** option allows to export input- and output addresses as CSV file (CSV = comma separated value). Therefore:

- > Click to the **CSV export** button.
- ♣ A file saving dialog opens.
- > Save the data as *.CSV file.

You can open the generated data by means of a spreadsheet application.

Sort addresses

> To sort the address data, click on the respective column header.

Configuration 73/138

6.6 Node ID table

The node ID table shows a list of all nodes configured in the master.

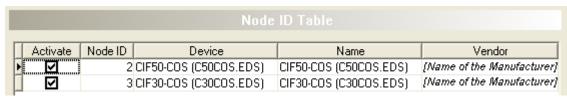


Figure 50: Node ID table (Example)

Parameter	Description	Range of value / value
Activate	If "checked", memory for process data is reserved in the master for this slave device and the master enters into data exchange with this slave device on the	checked, not checked
	bus.	Default: checked
	If "not checked", the master reserves memory in the process image for this slave device, but no data exchange is performed with this slave device on the bus.	
Node ID	Network address of the slave device	1 127
	The displayed values of the Node IDs can be changed by editing. The entered Node ID must be unique.	
Device	Name of the device from the device description file (EDS file). String (editable	
Name	Symbolic name for the CANopen Slave station (user changeable).	
Vendor	Name of the slave device manufacturer.	

Table 23: Parameters Node ID table

Under Activate, configure which devices should go into data exchange with the master. Configuration 74/138

6.7 SDO table

The SDO table shows an overview of the transferred objects during the bootup phase of each node. In addition to the node ID, the object and subindex with parameter name and the associated value is displayed for each entry.

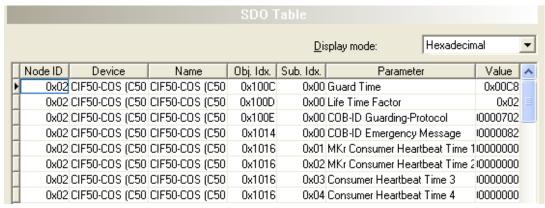


Figure 51: SDO Table (Example)

Column	Description	Range of value / value
Node ID	Station address of the slave device in the network	1 127
Device	Name of the device	From EDS file
Name	Symbolic name of the device	(Defined by the user)
Obj. ldx.	Object index of an SDO	From EDS file
	Note: The object index sets the mandatory and optional indexes.	
Sub. ldx	Subindex	From EDS file
Parameters	Parameter name identified by object index and subindex	From EDS file
Value	Value of the parameter (set in the slave DTM or in the CAN-ID Table)	

Table 24: SDO Table

Use **Display mode**Use **Display mode**to select data display mode decimal or hexadecimal.

Configuration 75/138

6.7.1 Bootup for PDO and PDO mapping

The bootup for PDO and PDO mapping is implemented in accordance with the DS301 V4 specification.

First, the configured PDOs are deactivated and parameterized.

With PDO mapping, the mapped information is first deleted in the node, then rewritten and finally set to valid.

After PDO mapping, the configured PDO is reactivated if the PDO was set to "exist" in the configuration.

Bootup for the SDO table	Description
Bit 31 is set in object 0x14xx (or 0x18xx) subindex 1 (COB-ID).	The configured PDO will be disabled.
Subindex .02 etc are written.	These PDOs are parameterized.
The value 0 is written to object 0x16xx (or object 1Axx) subindex 0 in order to delete the information of the PDO mapping in the node (or set back to default mapping).	PDO mapping: The mapped information in the node is deleted.
The objects to be mapped are written to object 0x16xx (or object 1Axx) subindex 1 to N.	PDO mapping: The mapped information in the node is written again.
The number of objects is written to object 0x16xx (or object 1Axx) subindex 0 (value N).	PDO mapping: Finally, the mapped information in the node is set to valid.
In object 0x14xx (or 0x18xx) subindex 1 (COB-ID), bit 31 is set to 0 if the PDO was set to "exist" in the configuration.	The configured PDO is reactivated if the PDO was set to "exist" in the configuration.

Table 25: Bootup according to specification DS301 V4

Configuration 76/138

6.8 CAN-ID table

The CAN-ID table lists for each node, which message numbers (CAN-IDs) in the CAN network are used by the respective nodes.

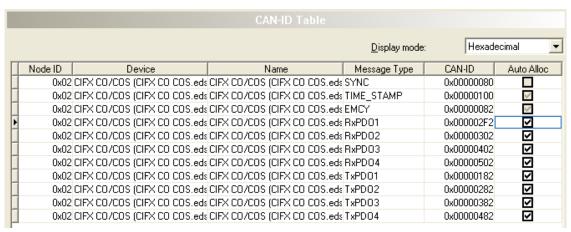


Figure 52: CAN-ID table (Example)

Column	Description	Range of value / value
Node ID	Station address of the slave device in the network	1 127
Device	Name of the device from the EDS file	From EDS file
Name	Symbolic name of the device	(Defined by the user)
Message Type	Output of the message type	NODE GUARDING, EMCY, RXPD0[x], TXPD0[x]
CAN-ID	Communication Object Identifier If Auto Alloc is not checked, the COB-ID can be specified here.	For CAN-ID: 11 bit: 0x00000000 0x000007FF (0 2047); 29 bit: 0x00000000 0x1FFFFFFF (0 536870911)
Auto Alloc	Enable / disable automatic allocation If Auto Alloc is checked, the schema of the "pre-defined connection set" from the CANopen specification ([2] page 86, table 39) applies.	checked, not checked , default: checked

Table 26: CAN-ID table

Use **Display mode**: Hexadecimal to select data display mode decimal or hexadecimal.

Configuration 77/138

6.9 Node bootup

The Node bootup defines the start behavior of the master with respect to each individual node. There are different states that a master goes through with each node until the bootup for it is complete.

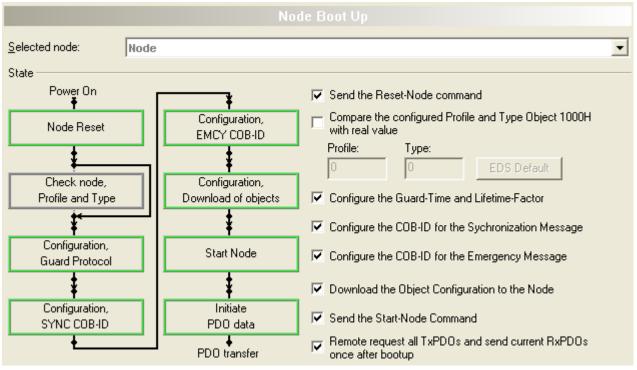


Figure 53: Node bootup

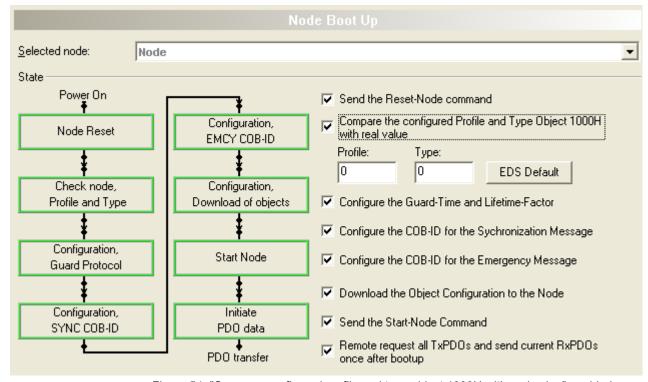


Figure 54: "Compare configured profile and type object 1000H with real value" enabled

Configuration 78/138



Note:

If no slaves are configured on the CANopen Master, all options of the **Node Boot Up** window are deactivated.

- **Selected node**: Selecting the node whose bootup is to be configured.
- **Status**: Each status for the bootup for the node bootup can be enabled (checked) or disabled (unchecked).

Status	Description	
Node Reset	If Send the Reset-Node command is checked, the master first sends the CANopen-specific communication command for the node reset.	
Check node, Profile and Type	If Compare the configured Profile and Type Object 1000H with real value is checked, the master compares the contents of the mandatory 1000H object for the node's device type with the values configured in SYCON.net. If the values do not match, the master rejects access to the node and reports a parameterization error.	
	The option must be checked if a node object is not defined in the EDS file. In this case, under Profile and Type , enter the real values for the profile and device type of the node as specified by the device manufacturer.	
	EDS Default resets the profile and device type values of the node to the original EDS values and disables the comparison for the 1000H object.	
Configuration,	CANopen has two specific registers that are responsible for the node guarding protocol.	
Guard Protocol	If Configure Guard-Time and Lifetime-Factor is checked, the master writes the guard time and the lifetime factor of the node configuration to the corresponding node objects during startup.	
Configuration, SYNC COB-ID	If Configure the CO- ID for the Synchronization Message is checked, the master writes the SYNC COB- ID from the node configuration to the corresponding node objects during startup.	
Configuration, EMCY COB-ID	If Configure the COB-ID for the Emergency Message is checked, the master writes the EMCY COB-ID from the node configuration to the corresponding node objects during startup.	
Configuration, Download of objects	In order for PDO communication to be established with a node, the master must send all relevant configuration objects to the node. This includes, for example, information on PDO mapping and the COB-IDs of the send PDOs and the receive PDOs.	
	If Download the Object Configuration to the Node is checked, the master downloads all these parameters and all configured objects from the node configuration to the node.	
Start Node	In order to reach the operating state, a node must receive the CANopen-specific start node command.	
	If Send the Start-Node Command is checked, the master sends the start node command to the node at the end of the bootup procedure.	
Initiate PDO data	If Remote request all TxPDOs and send current RxPDOs once after bootup is checked, the master automatically reads and writes the configured PDOs once directly after the start. This guarantees that the master sends all current data from its process output data memory to the node on the one hand, and on the other hand reads all current data from the nodes and stores them in the process input data area of the master.	

Table 27: Node bootup

Configuration 79/138

6.10 Monitoring

Under **Monitoring**, the device monitoring is configured:

- The master monitors the individual nodes.
- The individual node monitors the master.
- A node is monitoring another node.

For this purpose, the ,Node guarding' or ,Heart beat' protocol can be used differently for each node.



Note:

In order to use a monitoring function, the node must support ,Node guarding' or ,Heart beat'.

All configured nodes are displayed under **Selected nodes**. **Node guard protocol** or **Heartbeat protocol** must be selected for monitoring.

- For **Node guard protocol**, under **Selected node**, select the node to be monitored and configure the **Guard time** and the **Life time factor**.
- For Heartbeat protocol, select the producer node under Selected node. The remaining configured nodes appear as consumers in the Consumer table. Max consumer specifies the maximum number of consumers.

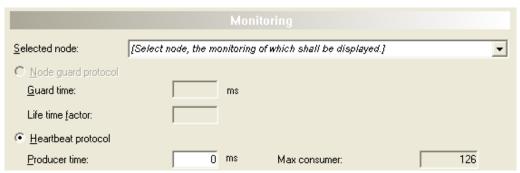


Figure 55: Monitoring

Consumer table

<u></u>	onsumer:					
	Active	Node ID	Device	Name	Vendor	Consumer Time [ms]
Þ	$\overline{\mathbf{v}}$	1	NETX-COM	CIF50-COM	[Mant. Name]	300
		3	CIF30-COS (C30COS	CIF30-COS (C30COS	[Manf. Name]	300

Figure 56: Monitoring - Consumer (example)

Column	Description	
Active	Check to enable monitoring of this node.	
	Do not check to disable monitoring of this node.	
Node ID	ation address of the slave device in the network	
Device	lame of the device from the EDS file	
Name	Symbolic name of the device (defined by the user)	
Vendor	Manufacturer of the device	
Consumer Time [ms]	Time during which the node is monitored by the master.	

Table 28: Consumer table

Configuration 80/138

6.10.1 Node guarding protocol

Operating principle:

The master cyclically sends polling messages (remote request) to the node (node guarding) in order to check whether the node is present on the bus. The node sends its current state as a response to the master. The node can use the polling messages of the master to monitor the master (life guarding).

• Requirements:

The node must support the node guarding protocol.

Settings:

The **Guard time** is the setting for monitoring the node from the viewpoint of the master (master monitors the node). When communication is running, the master will poll the node in the guard time to determine if the node is still present on the network or not. If this value was configured with 0, then the monitoring is deactivated in both the master and the node.

The **Lifetime factor** is the setting for monitoring the master from the point of view of the node (node monitors the master). When communication is running, the node will monitor the master in the guard time multiplied by the lifetime factor as the time interval to determine if the master is still present on the network or not. If this value is configured to 0, then the node's monitoring is deactivated.



Important:

In order to achieve stable communication of the node on the CANopen network, the lifetime factor should be set to a minimum of 2.



Note:

Life guarding can only be used when the master performs node guarding. Life guarding requires Node guarding.

Configuration 81/138

6.10.2 Heartbeat protocol

Operating principle:

A heartbeat transmitter (producer) transmits the heartbeat message cyclically at the time set in the **Producer time** field. One or more heartbeat receivers (consumers) receive this message. The relationship between producer and consumer can be configured by entries in the object directory.

• Requirements:

To use the heartbeat protocol, the following prerequisites must be met:

- 1) The firmware version V1.070 or higher must be loaded in the master device.
- 2) The node must support the heartbeat protocol (EDS object 1016).

Settings:

The table **Consumer** shows all consumers. Consumers can be added via **Selected node**. **Active** can be used to specify which consumers are to be monitored.



Note:

The configuration of the producers and consumers affects the objects 1016 (Consumer Heartbeat Time) and 1017 (Producer Heartbeat Time) in the object dictionary.

Configuration 82/138

6.11 Connecting/disconnecting device



Note:

Several CANopen Master DTM functions, e. g. diagnosis or the configuration download in SYCON.net, require an online connection from the CANopen Master DTM to the CANopen Master device.



Important:

For a 2-channel device, channel 1 or channel 2 each must be connected to the DTM separately.

Connecting device

To establish an online connection from the CANopen Master device to the CANopen Master DTM, take the following steps:

Under **Settings** in the **Driver** pane:

- Verify that the default driver is checked and respectively check another or multiple drivers.
- Configure the driver if necessary.

Under **Settings** in the **Device assignment** pane:

- Scan for the devices (with or without firmware).
- Select the device (with or without firmware) and apply the selection.

Before you download the firmware, adhere to the necessary safety precautions to prevent personnel injury and property damage that may occur in consequence of a communication stop. For details, refer to section Safety messages on firmware or configuration download [page 16].

Under **Settings** in the **Firmware download** pane, if not yet a firmware was loaded to the device:

Selecting and downloading the firmware.

Under **Settings** in the **Device assignment** pane, if not yet a firmware was loaded to the device:

- Scan for the device (with firmware) once more.
- Select the device (with firmware) once more.

An overview of the descriptions for these steps you find in the section *Overview settings for driver and device assignment* [> page 22].

- In the DTM interface dialog, select the **OK** button, to apply the selection and to close the DTM interface dialog.
- Right-click on the CANopen Master icon.
- Select the Connect command from the context menu.
- The CANopen Master device now is connected to the CANopen Master DTM via an online connection. In the network view, the device description at the device icon of the master is displayed with a green colored background.

Configuration 83/138

Disconnecting device

To disconnect an online connection from the CANopen Master device to the CANopen Master DTM, take the following steps:

- ➤ In the DTM interface dialog, select the OK button, to close the DTM interface dialog.
- > Right-click on the CANopen Master icon.
- > Select the **Disconnect** command from the context menu.
- □ In the network view, the device description is not any more displayed with a green colored background. Now the online connection from CANopen Master device to the CANopen Master DTM.

Configuration 84/138

6.12 Download configuration

The device configuration is created "offline" in the DTM (application program). A download to the device is required, to transfer the configuration with the parameter data to the device.



Note:

To download configuration parameter data to the CANopen Master device an online connection from the CANopen Master DTM to the CANopen Master device is required. Further information can be found in *Connecting/disconnecting device* [page 82].

WARNING Communication stop caused by configuration download, faulty system operation possible or loss of device parameters

Before you initiate a configuration download process, while the bus is still in operation status:

- Stop the application program.
- Make sure that all network devices are in a fail-safe condition.

▲ WARNING Mismatching system configuration, faulty system or device operation possible

In the device, use only a configuration suitable for the system.

NOTICE Loss of device parameters caused by power disconnect during configuration download

During configuration download process, do not interrupt the power supply to the PC or to the device, and do not perform a reset to the device!

Download steps

In order to transfer the configuration with the corresponding data of the configuration parameters to the CANopen Master device, download the data using the frame application netFrame in SYCON.net via **Device** > **Download** or context menu **Download**.

- Select **Download** in the context menu of the device.
- The download is started as long as the slave devices are connected to the master device, the following message is displayed: "If you attempt to download during bus operation, communication between master and slaves is stopped. Do you really want to download?"

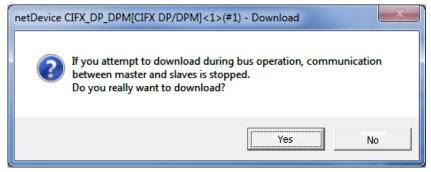


Figure 57: netDevice Message: Download

Configuration 85/138



Important:

If the communication between the master device and the slave devices is stopped, the data exchange between the master device and the slave devices is stopped.

- Click Yes if you intend to download the configuration.
- Then the current configuration in the application program is down loaded to the device.
- > Otherwise click to No.

Configuration 86/138

6.13 Network scan

With the function **Network scan...** of the CANopen Master DTM you can find out automatically which CANopen Slave device are attached to the CANopen Master device and how these devices are configured. During the network scan the master device requests the ident codes of the slave devices found at the bus. For each connected master device, its ident code is read out.

In the **Scan response** dialog of the master DTM the assigned device description files or DTM devices are displayed. Exactly one ident code is assigned to each device description file and to each DTM device. Different versions (also language versions) of the same device description file are defined by the same ident code. For each identified device, you can select the assigned DTM device according to the firmware loaded in that slave device. Via **Create devices** for each slave device, the selected DTM device is created.

6.13.1 Requirements

The CANopen Master device must be configured. Therefore, you must set the baud rate and the node ID of the master under **Settings** > **Bus** parameters.



Note:

The baud rate for the CANopen Master device and the baud rate for the CANopen Slave device must be the same.

The CANopen Master device and the CANopen Slave device must each have a different node ID.

During the scanning process, the CANopen Slave device must not be in the 'Off' state.



Important:

The configuration of the master device must be loaded into the master device. For further information, see section *Configuration steps* [> page 17].

6.13.2 Overview on steps

- 1. Start the **Network scan** (in the master DTM).
- 2. Make the settings in the **Scan response** dialog.
- 3. Click Create devices.
- 4. Via **Download**, download the current configuration of the slave devices to the master device.

Configuration 87/138

6.13.3 Starting network scan

> In netDevice: Right-click on the device symbol of master DTM.

> Select **Network scan...** from the context menu.

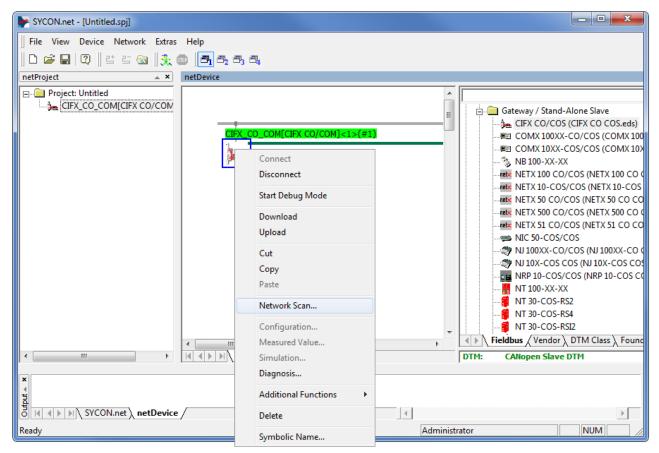


Figure 58: Starting 'Network scan' (example)

Wait for a moment.



Note:

It may take a few seconds to display the **Scan response** dialog of the CANopen Master DTM.

- Via Network scan... an online connection from the CANopen Master DTM to the CANopen Master device is established. SYCON.net scans, which CANopen Slave devices are connected to the network or the CANopen Master device.
- ⇒ The Scan response dialog of the master DTM appears.

Configuration 88/138

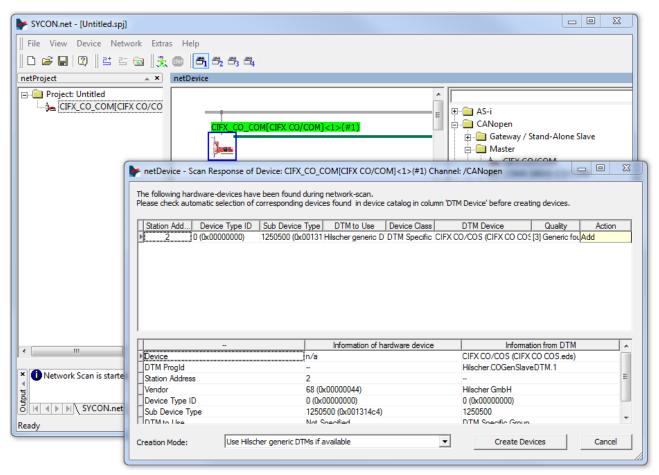


Figure 59: Scan response dialog of the master DTM (example)

Configuration 89/138

6.13.4 Scan response dialog settings

Make the settings in the Scan response dialog of the CANopen Master DTM.

In the **DTM device** column the DTM devices assigned to the found ident codes appear.

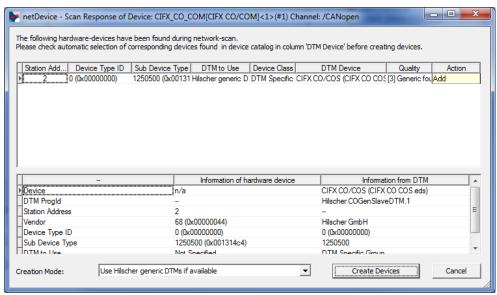


Figure 60: Scan response dialog of the CANopen Master DTM (example)

- In the **DTM device** column, select for every identified device the DTM device corresponding to the firmware loaded in this CANopen Slave.
- If in the **DTM device** column no DTM device or a DTM device not desired is displayed, add the required DTM devices to the device catalog.
- Or adapt the creation mode under Creation mode.
- ➤ In the **Action** column select, whether the found DTM device shall be:
- added or skipped
 (if a device is not yet present in the project),
- or replaced or skipped (if a device is already present in the project).

Configuration 90/138

6.13.5 Scan response dialog

In the following table, you find a description about the **Scan response** dialog of the CANopen Master Master DTM.

Column	Descript	tion			
Title bar			vice description] (#Network ID) channel/[Name of the network]". It		
	is the symbolic name of the CANopen CANopen Master device.				
Instruction	In the Network Scan window, the instruction text is displayed: The following hardware-devices have been found during network scan. Please check automatic selection of corresponding devices found in device catalog in column 'DTM devices' before creating devices.				
Station address	CANopen station address, which displays the logical sequence of the devices within a CANopen network.				
Colors	Meaning	of colors in the Scan resp	ponse dialog of the CANopen Master DTM:		
	Red	If a field marked in red apalready present on the no	opears in column Station address , the respective DTM device is etwork.		
	Yellow	If a field appears marked	in yellow, a selection can be made by a combo box.		
Device type ID			out from each device (Unique Identifier)		
Sub device type	-		if applicable (not used in PROFIBUS).		
DTM to use			are assigned to the ident codes found during scanning:		
	If Use Hil	scher generic DTMs if availab	le is displayed without color marking, there is no selection		
	possibilit		<u>da</u>		
	made:	scrier generic D'i M's ir availab	le is displayed marked in yellow, the following selection can be		
		her generic DTMs if available	▼		
	Use Hilscher generic DTMs if available				
	Use vendors DTMs if available				
	(In the figure shown example DTMs are displayed.) A selection will only be displayed if under Creation Mode > Choose for each device was selected and if another DTM has been found for the respective device.				
	A selection will only be displayed if under Creation mode > Choose for each device was selected and if another DTM has been found for the respective device.				
Device class	Device class of the CANopen Slave device.				
DTM device	Found DTM device (the device name as taken from the DTM). Only the device description files or DTM devices can be displayed within the column DTM devices:				
	• Which	are available in the device	catalog for the scanned ident code,		
	Respe	ctively, which belong to the	e selection made under Creation mode		
	and which belong to the selection made under Creation mode > Choose for each device under DTM to create.				
	For each device type ID in the column DTM device the following is displayed: This means, within the device catalog of netDevice for the found ident code and the selected Creation mode these alternatives are available:				
	• no dev	• no device, • no DTM,			
	• one sir	 one single device a device description file respectively a DTM device of a manufacturer, 			
		tiple devices a combobox).	 or one or more device description files respectively a DTM devices of a manufacturer. 		
Quality	Associated quality information Display: [1] DTM found, [3] Generic found				

Configuration 91/138

Column	Description		
Action	The action to be performed with the corresponding device during the process of device creation.		
	If no device is present within the current project, the selection Add/Skip will appear.		
	If there is already a device present within the current project, the selection Replace/Skip will appear.		
	Add adds during the device creation process a new instance for the selected DTM to the newly found device address.		
	Skip skips the device creation process for the respective device address.		
	Replace erases the instance of the DTM currently located at this address during the device creation process, and replaces it with the instance of the chosen DTM.		
Table below			
	The lower table in the Scan response dialog of the CANopen Master DTM shows a comparison of possible differences in device information taken from:		
	The hardware device (displayed in central column of 3)		
	and the DTM (displayed in right column of 3)		
	The left column contains which information is compared between the information sources "Hardware Device" and "DTM".		
	Note! If a field contains the text 'n/a', the corresponding information is not applicable in the current context (fieldbus).		
Creation mode	Under Creation mode one of the following options can be selected:		
	Use Hilscher generic DTM if available		
	 Use vendors DTMs if available Choose for each device Scan response dialog of the CANopen Master DTM > "Creation mode" 		
	Use Hilscher generic DTMs if available		
	Use Hilscher generic DTMs if available Use vendors DTMs if available Choose for each device		
Create devices	About Create devices		
	for each CANopen Slave device the previously selected DTM device is created.		
	the CANopen Slave device configuration is uploaded to the created CANopen Slave DTM and thereby the module configuration is generated.		
	In case a conflict occurs between a device description file and a device, the Upload dialog appears where conflicts are displayed in red.		
Cancel	Click Cancel to leave the dialog without creating a device.		

Table 29: Description on the Scan response dialog of the CANopen Master DTM

Configuration 92/138

6.13.6 Creating devices

- ➤ In the Scan response dialog of the CANopen Master DTM click Create devices.
- ♣ For each CANopen Slave device the previously selected DTM device is created.
- The dialog **Network scan Creating devices** appears.



Note:

Depending on the manufacturer of the respective device, also a dialog with some slight deviations from this one may be displayed.

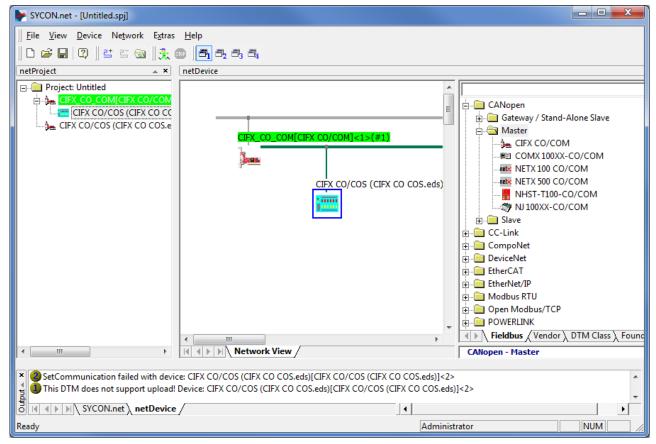


Figure 61: DTM device is generated. (example)

Configuration 93/138

6.13.7 Downloading configuration

Safety precautions

Adhere to the necessary safety precautions to prevent personnel injury and property damage. For more refer to section *Safety messages on firmware or configuration download* [page 16].

How to proceed

Via the **Download** function of the CANopen Master DTM, download the current configurations of the CANopen Slave devices to the CANopen Master device.

In netDevice: right-click on the device symbol of the DTM.

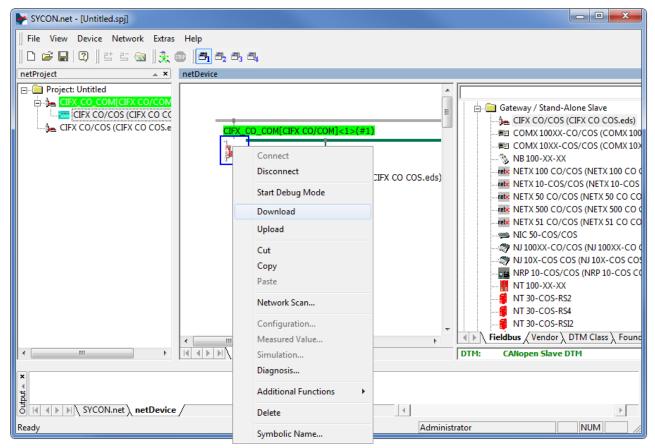


Figure 62: ,Download' current Configuration to the CANopen Master device (Example)

- > Select **Download** from the context menu.
- The Dialog **netDevice Download** appears: "If you attempt to download during bus operation, communication between master and slaves is stopped. Do you really want to download?"
- Click Yes.
- The dialog **netDevice** appears showing the progress bar **Download** active, device performs initialisation....
- ⇒ The **netDevice** window shows the message (example): "Download succeeded to device CIFX_CO_COM[CIFX_CO/COM]<1>(1#)."

Diagnosis 94/138

7 Diagnosis

7.1 Overview diagnosis

Under "Diagnosis", you can can diagnose your device. The dialog Diagnosis serves to diagnose the device behavior and communication errors. For diagnosis, the device must be in online state.



Figure 63: Navigation area - Diagnosis CANopen Master DTM

Online connection to the device



Note:

Accessing the **Diagnosis** panes of the CANopen Master DTM requires an online connection from the CANopen Master DTM to the CANopen Master device. For further information refer to section *Connecting/disconnecting device* [page 82].

How to proceed

- In the master DTM diagnosis dialog, check whether the communication is OK: Diagnosis > General diagnosis > Device status "Communication" must be green!
- "Communication" is green: Open the IO monitor and test the input or output data.
- "Communication" is not green: Use Diagnosis and Extended diagnosis for troubleshooting.

Extended diagnosis

The **Extended diagnosis** helps to find communication and configuration errors, when default diagnosis fails.

For further information, refer to chapter *Extended diagnosis* [▶ page 106].

Diagnosis 95/138

7.2 General diagnosis

Information regarding the Device State and other general diagnosis parameters are displayed in the **General Diagnosis** dialog.

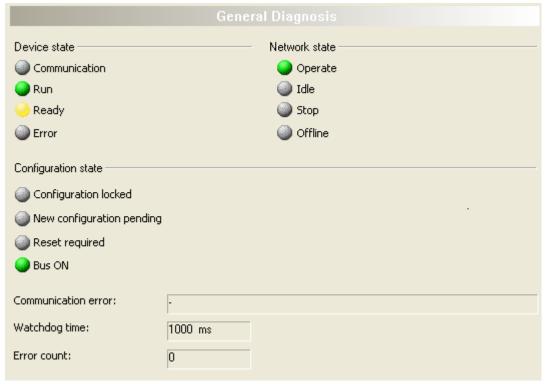


Figure 64: General diagnosis

LED	Description	Color	State
	Device state		
	Shows whether the CANopen device executes the	(green)	In COMMUNICATION state
n	network communication.	(gray)	Not in COMMUNICATION state
Run	Shows whether the CANopen device has been	(green)	Configuration OK
	configured correctly.	(gray)	Configuration not OK
Ready	Shows whether the CANopen device has been started	yellow	Device READY
	correctly. The CANopen device waits for a configuration.	(gray)	Device not READY
Error	Shows whether the CANopen device records a device	(red)	ERROR
	status error. For further information about the error characteristics and the number of counted errors refer to the extended diagnosis.	(gray)	No ERROR
	Network state	•	
Operate	Shows whether the CANopen device is in data	(green)	In OPERATION state
	exchange. In a cyclic data exchange the input data or the output data of the CANopen Master is transmitted to the CANopen Slave.	(gray)	Not in OPERATION state
Idle	Shows whether the CANopen device is in data	(yellow)	In IDLE state
	exchange.	(gray)	Not in IDLE state
Stop	Shows whether the CANopen device is in Stop state:	(red)	In STOP state
	There is no cyclic data exchange at the CANopen network. The CANopen device was stopped by the application program or it changed to the Stop state because of a bus error.	(gray)	Not in STOP state

Diagnosis 96/138

LED	Description	Color	State
Offline	The CANopen Master is offline as long as it does not	(yellow)	In OFFLINE state
	have a valid configuration.	(gray)	Not in OFFLINE state
	Configuration state		
Configuration locked	Shows whether the CANopen device configuration is	(yellow)	Configuration not LOCKED
locked	locked, to avoid the configuration data is typed over.	(gray)	Configuration not LOCKED
New	Shows whether a new CANopen device configuration is available.	yellow	New configuration pending
Configuration pending		(gray)	No new Configuration pending
Reset required		yellow	RESET required
	CANopen device configuration has been loaded into the device.	(gray)	No RESET required
Bus ON	Shows whether the bus communication was started or stopped. I. e., whether the device is active on the bus or no bus communication to the device is possible and no response telegrams are sent.	(green)	Bus ON
		(gray)	Bus OFF

Table 30: Indication general diagnosis

Parameter	Description
Communication error	Shows the name of the communication error. If the cause of error is resolved, the value will be set to zero again.
Watchdog time	Shows the watchdog time in ms.
Error count	This field holds the total number of errors detected since power-up, respectively after reset. The protocol stack counts all sorts of errors in this field no matter whether they were network related or caused internally.

Table 31: Indication general diagnosis

Diagnosis 97/138

7.3 Master diagnosis

Information regarding the slave state, slave errors and slaves configured, active or in diagnostic is displayed in the **Master Diagnosis** dialog.

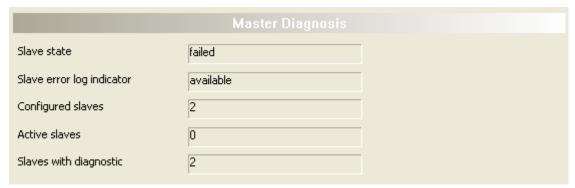


Figure 65: Master diagnosis

Parameter	Description	Range of value / value	
Slave state	Shows whether slave state is ok or not.	UNDEFINED, OK,	
	The slave state field for master diagnosis shows whether the master is in cyclic data exchange to all configured slaves. In case there is at least one slave missing or if the slave has a diagnostic request pending, the status will be set to FAILED. For protocols that support non-cyclic communication only, the slave state is set to OK as soon as a valid configuration is found.	FAILED	
Slave error log	Shows whether the slave error log indicator is available.	EMPTY,	
indicator	The error log indicator field holds the number of entries in the internal error log. If all entries are read from the log, the field will be set to zero.	AVAILABLE	
Configured	Shows the number of configured slaves.		
slaves	Number of configured slaves in the network according to the slave list derived from the configuration database created by the configuration software. The list includes the slaves to which the master has to open a connection.		
Active slaves	Shows number of active slaves.		
	Number of slaves in data exchange mode. The list includes the slaves to which the Master has successfully opened a connection		
Slaves with	Shows number of slaves with diagnostic.		
diagnostic	Number of slaves with diagnosis or error slaves.		

Table 32: Parameters Master diagnosis

Diagnosis 98/138

7.4 Bus diagnosis

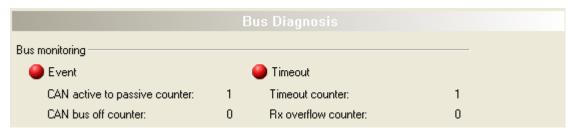


Figure 66: Parameters Bus diagnosis - Bus monitoring

LED	Description	Color	State
Event	The used CAN chip has detected transmission errors. The number of detected events is counted in the CAN bus off	(red)	Event (transmission errors detected)
	counter and the CAN active to passive counter . The bit will be set when the first event was detected and will not be deleted until the Master is reset.	(gray)	no Event (no transmission errors detected)
CAN active to passive counter	This value shows a bad transmission quality at the CAN bus. This counter is based on a Transmission Rejected Error of the CAN chip, which is always reported, whenever an increased number of faulty CAN frames were detected.	-	-
CAN bus off counter	This counter counts the number of reported bus off events. A bus off event occurs whenever the CAN bus was disturbed substantially during the transmission of CAN frames and therefore the communication chip has to withdraw itself from the bus.	-	-
Timeout	A timeout was detected. The number of errors is counted in the Timeout counter and in the RX overflow counter . The	(red)	TIMEOUT (timeout errors detected)
	bit will be set if the first error occurs and can be reset only by a reset of the Master.	(gray)	no TIMEOUT (no timeout errors detected)
Timeout counter	Whenever a CAN message could not be sent within 250 msec, the transmission is aborted and the counter increases.	-	-
Rx overflow counter	An Rx overflow will occur if the Master cannot handle a CAN message before the next message is received because the bus demand is too high.	-	-

Table 33: Parameters Bus diagnosis - Bus monitoring

Diagnosis 99/138

7.5 Station diagnosis

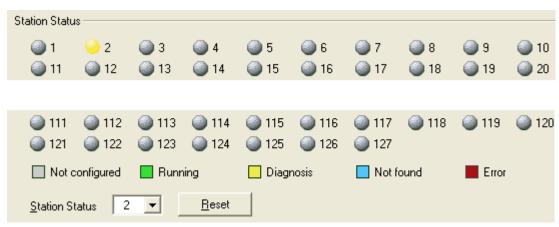


Figure 67: Station diagnosis

Under **Station status** all disposal station addresses (1-127) and their states are shown as LED. If the device is connected, the DTM will update this display cyclically.

The legend below describes the possible values for the state of a device, which is assigned to a station address.

Color	Name	Description
(gray)	Not configured	This station address is not configured with a device.
green	Running	The device associated with this station address is running.
yellow	Diagnosis	Diagnosis is available for the device associated with this station address.
blue	Not found	The device associated with this station address was parameterized, but not found.
red	Error	An error message is available for the device associated with this station address.

Table 34: Possible values for the status

Reset station status for status diagnosis (yellow):

To check if the station status Diagnosis (yellow) persists, the **Station status** can be reset for every device separately. Therefore:

- > Select in the list field **Stations Status** the station address of the device.
- Select Reset.

Diagnosis 100/138

7.6 Firmware diagnosis

In the dialog **Firmware Diagnosis**, the current task information of the firmware is displayed.

Under **Firmware** or **Version** the name of the firmware and version (including the date) are indicated.

				irmware Diagnosi	
Firmware	Firmware: Firmware-Name*				
Version:	2.4	F.0 (Build 1)			
Date:	29	.1.2010			
	,				
Task infor	Task information:				
Task	Name of task	Version	Prior	Description	State
0	RX_IDLE	1.0	63	RX IDLE Task.	Der Task Status ist OK. (0x00000000)
1	RX_TIMER	0.0	1	Der Task-Identifier	Der Task Status ist OK. (0x00000000)
2	RX_SYSTEM	1.16	8	Middleware System	Der Task Status ist OK. (0x00000000)
3	DPM_COM0	1.0	50	TLR-Router DPM.	Der Task Status ist OK. (0x00000000)
4	DPM_COM0	1.0	51	TLR-Router DPM.	Der Task Status ist OK. (0x00000000)
5	TLR_TIMER	0.0	30	Der Task-Identifier	Der Task Status ist OK. (0x00000000)
6	CAN_DL	1.2	28	CAN DL Task (Data	Der Task Status ist OK. (0x00000000)
7	CANOPEN_M	1.0	29	CANopen Master T	Die Task kommuniziert momentan nicht. (0x
8	CANOPEN_APM	1.0	31	CANopen Master A	Der Task Status ist OK. (0x00000000)

Figure 68: Firmware Diagnosis

Task information:

The table **Task Information** is listing the task information of the single firmware tasks.

Task	Description
Task	Name of task
Name of task	Name of the task
Version	Version number of the task
Prio	Priority of the task
Description	Description of the task
Status	Current status of the task

Table 35: Description table task information

Diagnosis 101/138

7.7 Debug mode



Note:

Depending by the software variant of the rame application the **debug mode** is available or not.

The **debug mode** allows to identify the status of the cyclical communication between a master device and its slave devices on a network based on the colors of the bus lines as well as the debug icons.

For the master device or the master bus line this is valid:

- Master device in operation, cyclic communication is executed.
 (Bus line "light green" ——/ debug icon "RUN" next to the master device icon)
- Master device not ready for operation.
 (Bus line "blue" ——/ debug icon "ATTENTION"

 next to the master device icon)
- Master device in STOP state.
 (Bus line "red" ——/ debug icon "STOP" pext to the master device icon)

The following applies for the **slave** device or for the bus line from the master bus line to the slave device:

- Slave device in operation, cyclic communication to the master device is running.
 - (Bus line "light green" ——/ debug icon "RUN" 🏂 next to the slave device icon)
- Diagnostic message available on the master device.
 (Bus line "yellow" ——/ debug icon "RUN" next to the slave device icon)
- Slave device not found during cyclical communication boot up.
 (Bus line "blue" ——/ debug icon "ATTENTION" —
 next to the slave device icon)
- Error in the slave-to-master communication.
 (Bus line "red" ——/debug icon "STOP" per next to the slave device icon)
- Slave device is not configured. (Bus line "gray"

Diagnosis 102/138

7.7.1 Requirements



Note:

You first must:

- assign the master device to the master DTM,
- configure the master or the slave device parameters,
- and download the configuration to the master.

Only then, the debug mode can be used appropriately.

For details to the device assignment, refer to section *Overview settings for driver and device assignment* [page 22].



For information on how to configure the master device or how to download the configuration, refer to this operating instruction manual and to the operating instruction manual for netDevice.

For information on how to configure the slave device, refer to the operating instruction manual of the slave DTM.

Diagnosis 103/138

7.7.2 Starting debug mode



Note:

The menu entries for the **debug mode** will be only available if the debug mode is supported by the frame application, and the master DTM

For a single network:

- Open the context menu of the master. Therefore right-click to the device icon
- > Select the **Start debug mode** command from the context menu.

For the entire project:

- Click to the menu Network > Start project debug mode or in the netDevice toolbar Debug to the icon
- In the debug mode, the bus lines in the network view are displayed depending on the status of the cyclical communications in various colors. Additionally next to the device icon different debug icons are displayed.

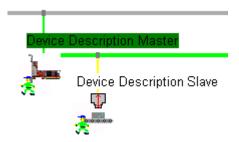


Figure 69: Example Debug mode with pending diagnosis, network view of a project with one network (master and slave)

Line colors shown in the graphic: Root bus line: "gray" ——, master bus line: "light green" ——, bus line to slave: "yellow" —

- Root busline: This busline is always displayed in "gray"
- Branch line of the master device (Busline from the root to the master busline): During the debug mode this busline is displayed "light green"
 , "blue" or "red" colored. If the debug mode is not used, this bus line will be displayed "gray" colored.
- Master busline or branch line of the slave device: During the debug mode these buslines are displayed "light green" , "yellow" , "blue" or "red" colored. If the debug mode is not used, this bus line will be displayed in the respective fieldbus or protocol specific color (PROFI-BUS: "violet").

Diagnosis 104/138

7.7.3 Debug mode busline colors and icons

The following table contains information about the displayed colors of the bus lines and on the icons in the debug mode.

Color master bus line	Icon (next to master device icon)	Description
"light green"	*	The master device has cyclic communication
"blue"	<u> </u>	The master device is not operable. This may have different causes. For example: - There is no valid license in the master device There is no valid firmware in the master device.
"red"	STOP	The master device is in STOP state. The cyclic communication has been stopped.

Table 36: Debug mode busline colors and debug icons

Color branch line slave device	Icon (next to slave device icon)	Description
"light green"	*	The master device has cyclic communication to this slave device.
"yellow"	Ā	The master device has cyclic communication to this slave device, but in the diagnostic buffer of the master device, a diagnostic information about this slave is pending.
"blue"	<u> </u>	The device was not found. This may have different causes. For example: - The configuration download to the master device is still missing The slave device is not available in the network There is no valid firmware in the master device Parameter or configuration error at the master device The cyclic communication to this slave device has been stopped (without diagnosis information at the master).
"red"	STOP	Due to a communication error, the cyclic communication from the master device to this slave device is not possible. This may have different causes. For example: - The cyclical communication to this slave device has been stopped. - Parameter or configuration error at the slave device. - The validation of the manufacturer or device ID shows different values. - The diagnostic buffer of the master device still a diagnostic information about this slave is pending and the cyclic communication to this slave device has been stopped.
"gray"	-	The slave device is not configured. I. e., in the configuration of the master device there are no configuration parameters to this slave available.

Table 37: Colors of the branch line of the slave device and debug symbols

Diagnosis 105/138

7.7.4 Reset of the diagnosis information and of the station status

To analyze the "diagnosis information":

- Select the diagnosis windows in the CANopen Master DTM dialog.
- ➤ Therefore select **Diagnosis** > [diagnosis window] in the navigation area.

To read the diagnosis buffer of the master device and thus to reset the device:

- Select Diagnosis > Station diagnosis in the navigation area.
- In the window **Station diagnosis**, click with the right mouse button to the station status LED for the device (yellow).
- From the context menu, select **Reset** or **Reset all**.
- ➡ In the window Station diagnosis the station status LED for the device is displayed in green and in the network view the bus line from the CANopen Master device icon to the CANopen Slave device icon is displayed in "light green".

7.7.5 Stopping debug mode

For a "single network":

- Open the context menu of the master. Therefore right-click to the device icon.
- > Select the **Stop debug mode** command from the context menu.

For the "entire project":

➤ Click to the menu **Network** > **Stop project debug mode** or in the netDevice toolbar **Debug** to the icon ...

Extended diagnosis 106/138

8 Extended diagnosis

8.1 Overview extended diagnosis

The "Extended Diagnosis" of the CANopen Master DTM helps to find communication and configuration errors, when default diagnosis fails. Therefore, it contains a list of diagnosis structures as online counter, states and parameters.

The table below gives an overview for the extended diagnosis dialog panes descriptions of the CANopen Master DTM:

Folder name / Section	Subsection
different folders	Task information [▶ page 107]
RX-SYSTEM	IniBatch status [▶ page 108]
CAN_DL	Application commands [▶ page 109]
	CAN driver status [▶ page 110]
CANOPEN_MASTER	Common diagnosis [▶ page 111]
	CMS Domain Services [▶ page 112]
	Node initializations [▶ page 112]
	Node status [▶ page 113]
	Commands [▶ page 114]
CANOPEN_APM	Master configuration [▶ page 115]
	Commands [▶ page 116]

Table 38: Descriptions of the dialog panes extended diagnosis



Note:

Accessing the **Extended Diagnosis** dialog panes of the CANopen Master DTM requires an online connection from the CANopen Master DTM to the CANopen Master device. For further information refer to section *Connecting/disconnecting device* [* page 82].

Extended diagnosis 107/138

8.2 Task information

	Task Information
Task <u>s</u> tates	
Name	Value
Identifier	
Major version	771 II I I I I I I I I I I I I I I I I I
Minor version	(The displayed values depend from the
Maximum Packet size	corresponding task]
Default Que	
Unique identifier	
Init result	

Figure 70: Extended Diagnosis > [Folder Name] > Task Information Example Display

Name	Description
Identifier	Identification number of the task
Major version	Task version, contains incompatible changes
Minor version	Task version, contains compatible changes
Maximum packet size	Maximum packet size, which the task sends
Default Queue	Queue handle, which is accessible via DPM by mailbox.
UUID	Unique user ID, 16 Byte indicator used for task identification and its affiliation e. g. to a stack (therein different identification data is coded in).
Init result	Error Code, 0= no Error
	The description of the error codes can be found in this manual or in the corresponding software reference manuals.

Table 39: Extended Diagnosis > [Folder Name] > Task Information

Extended diagnosis 108/138

8.3 IniBatch status

	IniBatch-Status
Task <u>s</u> tates	
Name	Value
Communication Channel	0
Current State	Error
IniBatch Result	No DBM file
OpenDbm Result	24975
SendPacket Result	0
Confirmation Result	0
Last Packet Number	0
Last Packet Command	0
Last Packet Length	0
Last Packet Destination	0

Figure 71: Extended Diagnosis > [Folder name] > IniBatch Status example display

Name	Description
Communication Channel	Number of the communication channel used by the device.
Current State	Idle; IniBatch packets in progress; Retrying to send last packet; Error
IniBatch Result	Ok; No DBM file; No Packet table; No data set available; Data set is shorter than packet length; Packet Buffer is shorter than Packet length; Invalid packet destination; Logical queue not defined Send packet failed; Too many retries; Error in confirmation packet status
OpenDbm Result	Error when opening the IniBatch database Under "OpenDbm Result" the error code is typed in, when "IniBatch Result" == "No DBM file" (1) is.
SendPacket Result	Error when sending a packet Under "SendPacket Result" the error code is typed in, when "IniBatch Result" == "send packet failed" (8) is.
Confirmation Result	Confirmation error when sending packets
	Under "Confirmation Result" the packet specific error code from the ulSta is typed in, when "IniBatch Result" == "Error in confirmation packet status" (10) is.
Last Packet Number	Value depends by the communication system.
Last Packet Command	Value depends by the communication system.
Last Packet Length	Value depends by the communication system.
Last Packet Destination	Value depends by the communication system.

Table 40: Extended Diagnosis > [Folder name] > IniBatch Status

The task status "Confirmation Result" is bus specific. The other task status are rcx-related error codes.

Extended diagnosis 109/138

8.4 CAN DL

8.4.1 Application commands

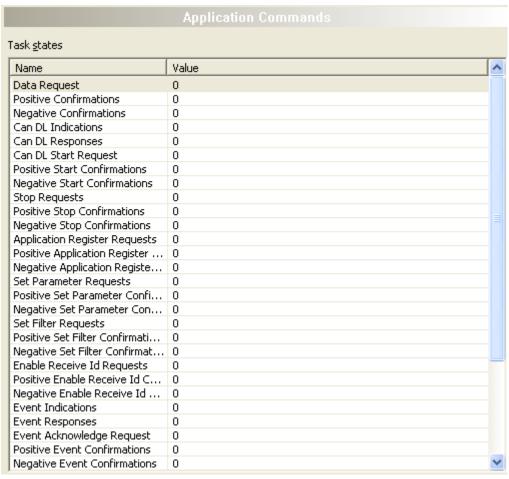


Figure 72: Extended diagnosis > CAN_DL > Application commands

Name	Description
[Service]	Diagnosis counter of the CAN layer. Indicates the services processed. (The services of the single packets are described in the API manual.)

Table 41: Extended diagnosis > CAN_DL > Application commands

Extended diagnosis 110/138

8.4.2 CAN driver status

	CAN Driver Status
Task states	
lask States	
Name	Value
Can Status	0x00000000
Bus Off	false
Error Warning	false
Error Passive	false
Transmit Frame Succeded	0
Transmit Error Summary	0
Receive Frame Succeded	0
Receive Error Summary	0
Transmit Error Counter	0
Receive Error Counter	0
Arbitration Lost	0
Inications Dropped due to Fi	0
Confirmations Dropped due t	
Receive Standardframes filt	0
Receive extended frames filt	
Receive Standardframes pas	
Receive extended frames pa	0

Figure 73: Extended diagnosis > CAN_DL > CAN driver status

Name	Description	
CAN status	true/false CAN status - collection bits for Bus Off, Error Warning and Error Passive	CAN-specific error
Bus Off	The CAN is in the Bus Off state.	levels. Shows the status of the CAN bus.
Error Warning	true/false Error Warning - The CAN is in Error Warning status	(Further details are
Error Passive	true/false Error Passive - The CAN is in Error Passive status	described in the API manual.)
[Service]	Diagnosis counter for CAN errors. Indicates the services processed. (The services of the single packets are described in the API manual.)	

Table 42: Extended diagnosis > CAN_DL > CAN driver status

Extended diagnosis 111/138

8.5 CANOPEN_MASTER

8.5.1 Common diagnosis

ask <u>s</u> tates	
Name	Value
Last received CAN-ID	0
CAN Messages sent	10552
CAN Messages received	0
Number of detected CAN errors	1
SYNC timer reload [ms]	100
Baudrate	1MBaud
Valid bus parameter configured	Yes
Number of valid node parameter	1
Number of invalid node parameter	0

Figure 74: Extended diagnosis > CANOPEN_MASTER > Common diagnosis

Name	Description	
Last received CAN ID	Last received CAN message header ID	
CAN messages sent	Number of CAN messages sent	
CAN messages received	Number of CAN messages received	
Number of detected CAN errors	Number of CAN errors detected	
SYNC cycle timer reload [ms]	This value shows the current configured a parameters as Sync object cycle period.	nd used value defined in the bus
Baud rate	Baud rate of the CANopen connection	
	Available Baud Rate:	
	1 MBaud 800 KBaud 500 KBaud 250 KBaud 125 KBaud	100 KBaud 50 KBaud 20 KBaud 10 KBaud
Valid bus parameters configured	Yes: Valid bus parameters are configured No: There are no valid bus parameters are	
Number of valid node parameters	Number of configured valid node paramet	ers
Number of invalid node parameters	Number of configured invalid node parame	eters

Table 43: Extended diagnosis > CANOPEN_MASTER > Common diagnosis

Extended diagnosis 112/138

8.5.2 CMS Domain Services

	CMS domain services
Task <u>s</u> tates	
Name	Value
Start node	2
Stop node	0
Reset node	0
Reset communication	1
Set preoperational	11642
SDO-Upload request	11643
SDO-Upload confirmation	1
SDO-Download request	184
SDO-Download confirmation	184

Figure 75: Extended Diagnosis > CANOPEN_MASTER > CMS domain services

Name	Description
[Service]	Domain Services diagnosis counter. Indicates the services processed. (The services of the single
	packets are described in the API manual.)

Table 44: Extended Diagnosis > CANOPEN_MASTER > CMS domain services

The CANopen protocol defines various services, which are defined under the name "Domain Services". All domain services that are transmitted and received are counted in this table and displayed online by the DTM.

8.5.3 Node initializations

	Node initializations
Task <u>s</u> tates	
Name	Value
Node	0:0 1:0 2:0 3:0 4:0 5:0 6:0 7:0 8:0 9:0 10:0 11:0 12:0 13:0 14:0 15:0 1

Figure 76: Extended diagnosis > CANOPEN_MASTER > Node Initializations

Name	Description
Node	Left Value: Numbering of each byte of the node initialization data
	Right value: Value of the respective byte of the node initialization data

Table 45: Extended diagnosis > CANOPEN_MASTER > Node Initializations



Note:

To view the "Value" column completely, double-click on the right border of the column header. Move the slider bar to the right or left at the bottom of the window. Extended diagnosis 113/138

8.5.4 Node status

Task <u>s</u> tates	
Name	Value
Node	0:0 1:0 2:24 3:0 4:0 5:0 6:0 7:0 8:0 9:0 10:0 11:0 12:0 13:0 14:0 15:0 16

Figure 77: Extended diagnosis > CANOPEN_MASTER > Node state

Name	Description
Node	Left value: Numbering of each byte of the node status data
	Right value: Value of the respective byte of the node status data

Table 46: Extended diagnosis > CANOPEN_MASTER > Node state



Note:

To view the "Value" column completely, double-click on the right border of the column header. Move the slider bar to the right or left at the bottom of the window. Extended diagnosis 114/138

8.5.5 Commands

Commands Task <u>s</u> tates		
Register req.	1	
Register cnf.	1	
Start/Stop req.	1	
Start/Stop cnf.	1	
Nodeparam reg.	4	
Nodeparam cnf.	4	
Busparam req.	1	
Busparam cnf.	1	
Get buffer reg.	1	
Get buffer cnf.	1	
State change ind.	50498	
State change res.	50498	
Set watchdog fail reg.	0	
Set watchdog fail cnf.	0	
Data exch. reg.	0	
Data exch. req. Data exch. cnf.	0	
Node diag reg.	0	
Node diag req. Node diag cnf.	0	
SDO upload req.	0	
SDO upload req.	0	
SDO download reg.	0	
SDO download req. SDO download cnf.	0	
	0	
Send emergency req.	0	
Send emergency cnf.	0	
NMT command req. NMT command cnf.		
	0	
CAN_DL stop req.	1	
CAN_DL stop cnf. pos.	1	
CAN_DL stop cnf. neg.	0	
CAN_DL register req.	1	
CAN_DL register cnf. pos.	1	
CAN_DL register cnf, neg.	0	
CAN_DL set param req.	1	
CAN_DL set param cnf. pos.	1	
CAN_DL set param cnf. neg.	0	
CAN_DL start req.	1	
CAN_DL start cnf. pos.	1	
CAN_DL start cnf. neg.	0	
CAN_DL event ind.	10	
CAN_DL event res.	10	
CAN_DL send data req.	64201	
CAN_DL send data cnf. pos.	64201	
CAN_DL send data cnf. neg.	0	
CAN_DL enable id req.	6	
CAN_DL enable id cnf. pos.	6	
CAN_DL enable id cnf. neg.	0	
CAN_DL event ack, req.	0	
CAN_DL event ack, cnf, pos.	0	
CAN_DL event ack. cnf. neg.	0	
CAN_DL recv data ind.	6007	
CAN_DL recv data res.	6007	
Unknown req./cnf.	0	
Cyclic ind.	10475104	
Get packet failed	104742	
Send packet failed	0	

Figure 78: Extended diagnosis > CANOPEN_MASTER > Commands

Name	Description
[Service]	Diagnosis counter of the encapsulation layer. Indicates the services processed. (The services of the single packets are described in the API manual.)
Number of errors during requesting a packet	Number of errors during sending a packet
Set packet failed	Number of errors during sending a packet

Table 47: Extended diagnosis > CANOPEN_MASTER > Commands

Extended diagnosis 115/138

8.6 CANOPEN_APM

8.6.1 Master configuration

Master configuration		
Task <u>s</u> tates		
Name	Value	
Flags	1	
Database found	yes	
Warmstart configuration	no	
Initialization state	Complete	
Initialization result	0x00000000	

Figure 79: Extended diagnosis > CANOPEN_APM > Master configuration

Name	Description
Flags	Bit0 Set: Configuration database found Not set: No configuration database found
	Bit1 Set: Configuration by packages Not set: No packages to configure
Database found	Yes: Configuration database found No: No configuration database found
Warmstart configuration	Yes: Configuration by packages No: No packages to configure
Initialization state	0 = Idle; 1 = Send initialize request; 2 = Wait for initialize confirmation; 3 = Send register request; 4 = Wait for register confirmation; 5 = Send get buffer rerquest; 6 = Wait for get buffer confirmation; 7 = Send bus parameter request; 8 = Wait for bus parameter confirmation; 9 = Complete; 10 = Failed
Initialization result	Initialization error code, 0 = no error

Table 48: Extended diagnosis > CANOPEN_APM > Master configuration

Extended diagnosis 116/138

8.6.2 Commands

Name	Value	
Register req.	1	
Register onf.	1	
Start/Stop req.	1	
Start/Stop cnf.	1	
Init req.	1	
Init onf.	1	
Nodeparam req.	4	
Nodeparam cnf.	4	
Busparam req.	1	
Busparam cnf.	1	
Get buffer req.	1	
Get buffer onf.	1	
	50498	
State change ind. State change res.	50498	
	0	
Set watchdog fail req.	0	
Set watchdog fail cnf.	-	
Config pck, routed	0	
Command pck, routed	45	
Unknown req./cnf.	0	
Cyclic ind.	10621443	
Get packet failed	0	
Send packet failed	0	

Figure 80: Extended diagnosis > CANOPEN_APM> Commands

Name	Description
[Service]	Diagnosis counter of the encapsulation layer. Indicates the services processed. (The services of the single packets are described in the API manual.)
Get packet failed	Number of errors during sending a packet
Set packet failed	Number of errors during sending a packet

Table 49: Extended diagnosis > CANOPEN_APM > Commands

Tools 117/138

9 Tools

9.1 Overview tools

Under "Tools", the Packet monitor and the IO monitor are provided for test and diagnosis purposes.

- In the "Packet Monitor", data packets are used to communicate with the firmware and are exchanged between the application (configuration software) and the firmware in the device.
- The "I/O Monitor" offers an easy way to display data of the process image and to change the output data.

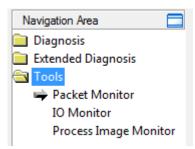


Figure 81: Navigation area - Tools (example)

Online connection to the device



Note:

Accessing the **Tools** dialog panes of the CANopen Master DTM requires an online connection from the CANopen Master DTM to the CANopen Master device. For further information refer to section *Connecting/disconnecting device* [> page 82].

Tools 118/138

9.2 Packet monitor

The Packet monitor serves for test and diagnosis purposes.

Data packets, i. e. messages are self-contained blocks of defined data length. The packets are used to communicate with the firmware and they are exchanged between the application (configuration software) and the firmware in the device. Packets can be sent once or cyclically to the connected device controlled by the user and packets received can be displayed.

Data packets comprise from a **Packet header** and the **Send data** or from a **Packet header** and the **Receive data**. The packet header can be evaluated by the receiver of the packet and contain the sender and receiver address, the data length, an ID number, status and error messages and the command or response code. The minimum packet size amounts 40 Byte for the packet header. The sending and receiving data is added.



For further information to the packet description, refer to the Protocol API Manual.

Open the Packet monitor via Tools > Packet monitor.

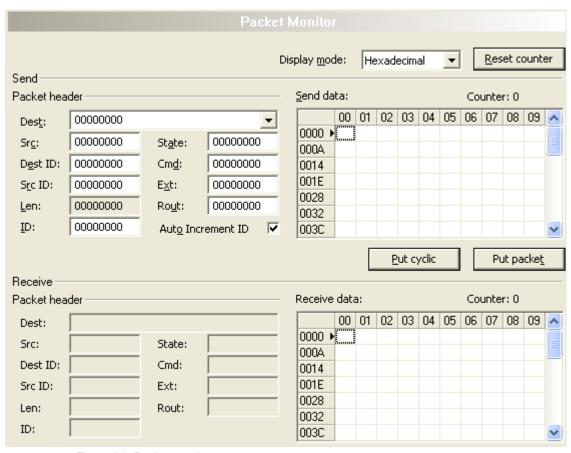


Figure 82: Packet monitor

Display mode switches the representation of the send and reception data between decimal and hexadecimal.

Select Reset counter to reset the packet counter.

Tools 119/138

9.2.1 Sending packet

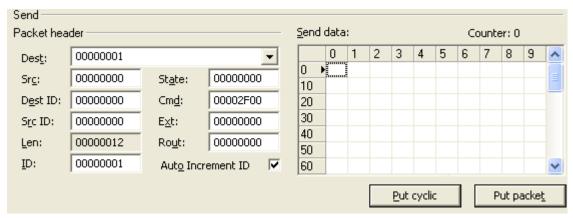


Figure 83: Send > Packet header and Send data

Packet header

Under **Send** > **Packet header** the elements of the packet header of the sending packet are displayed, which is transmitted from the application (configuration software) to the device. The packet header of the sending packets contain the elements described in the following table.

Element		Description			
Dest	Destination Queue Handle	Contains the identifier of the receiver for the packet (destination task queue of the firmware).			
Src	Source Queue Handle	Contains the identifier of the sender of the packet (sending task).			
Dest ID	Destination Queue Reference	Contains an identifier for the receiver of unsolicited sent packets from the firmware to the application (configuration software).			
Src ID	Source Queue Reference	Contains an identifier of the sender.			
Len	Packet Data Length (in bytes)	Length of the send respectively receive data.			
ID	Packet Identification As Unique Number	Identifies identical data packets among each other.			
State	Status / Error Code	Transmits status or error codes to the packet sender.			
Cmd	Command / Response Code	Command or respond code.			
Ext	Extension	Field for extensions (reserved).			
Rout	Routing Information	Internal value of the firmware.			

Table 50: Descriptions Packet header

- Under Dest select the receiver (destination task queue).
- Under Cmd select the command identification (Request).

Auto Increment ID is an increment for the identifier of the data packets and increments the ID by 1 for each newly sent packet.

Send data

Under Send > Send data enter the send data of the packet, which shall be transmitted from the application (configuration software) to the mailbox of the device. The meaning of the transmitted data depends on the command or response code.

Sending packets once or cyclic

- > To send packet "once", select Put packet.
- To send packet "cyclic", select Put cyclic.

Tools 120/138

9.2.2 Receiving packet

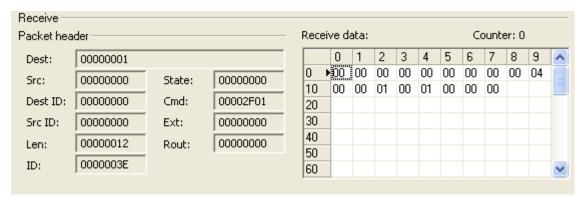


Figure 84: Packet header and Receive data

Packet header

Under **Receive** > **Packet header** the elements of the packet header of the receiving packet are displayed, which are transmitted back from the device to the application (configuration software). The packet header of the receiving packets contain the elements described in the following table.

Elemen	nt	Description
Dest	Destination Queue Handle	Contains the identifier of the receiver for the packet (destination task queue of the firmware).
Src	Source Queue Handle	Contains the identifier of the sender of the packet (sending task).
Dest ID	Destination Queue Reference	Contains an identifier for the receiver of unsolicited sent packets from the firmware to the application (configuration software).
Src ID	Source Queue Reference	Contains an identifier of the sender.
Len	Packet Data Length (in bytes)	Length of the send respectively receive data.
ID	Packet Identification As Unique Number	Identifies identical data packets among each other.
State	Status / Error Code	Transmits status or error codes to the packet sender.
Cmd	Command / Response Code	Command or respond code.
Ext	Extension	Field for extensions (reserved).
Rout	Routing Information	Internal value of the firmware.

Table 51: Descriptions Packet header

Receive data

Under **Receive > Receive data** the receiving data of the packet, which is transmitted back from the device to the application (configuration software) is displayed.

Tools 121/138

9.3 I/O monitor

The IO monitor serves for test and diagnosis purposes. It provides to view data of the process data image and to change output data easily. The display is always in a Byte manner.



Note:

Only change and write output data if you know that no plant disturbances are caused by this. All output data written by the IO monitor is transmitted at the bus and have effect on subordinate drives, IO etc.

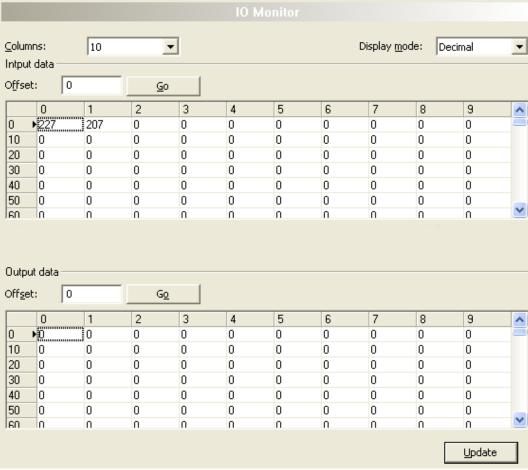


Figure 85: IO monitor

Columns switches the number of columns.

Display mode switches the representation of the input and output data between decimal and hexadecimal.

Offset / Go moves the indication of the data to the entered offset value.

- > Enter the output value and select **Update**.
- ⇒ The data of the process image are always displayed, even if these bytes are not reserved by the configuration.

Tools 122/138

9.4 Process image monitor

The window **Process image monitor** lists the slave devices connected to the master, as well as the configured modules or input or output signals of the devices. This makes visible the fieldbus structure and the data structure of the device's input and output data transmitted at the bus. Furthermore, the values of the signal data provided to the OPC server are displayed here.

Open Tools > Process image monitor.

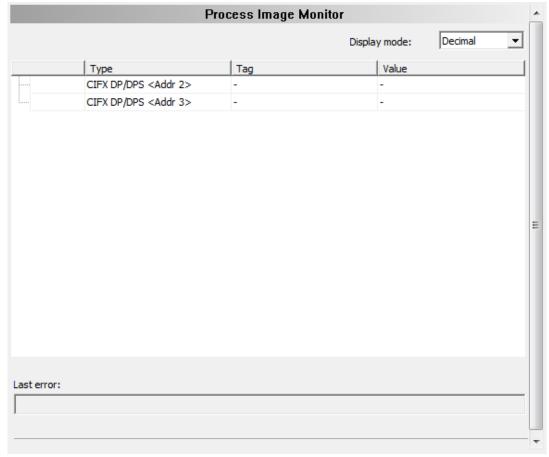


Figure 86: Window "Process image monitor"

Parameter	Description	Range of value/ value
Display mode	Display of the values in the column Value in decimal or hexadecimal mode.	Decimal (Default), Hexadecimal
1 2 3	The tree shows the structure of the devices (1), modules (2) and the input data (3) and output data (4).	
?	Display when the input and output data is not completely read and analyzed.	
1	Display when the input and output data is not valid.	
~	Display when the input and output data is valid.	
Туре	Device labeling provided by the hardware: Also description of the modules or input or output signals configured to the device.	

Tools 123/138

Parameter	Description	Range of value/ value
TAG	Device name provided by the hardware (not changeable in the FDT container) or symbolic name for the modules configured to the device or for the input or output signals (changeable in the window Configuration > Process data).	
Value	Display of the valid input and output data values.	
Last error	Last occurred error (Description see appropriate Application Programming Manual)	

Table 52: Notes to the "Process image monitor" window

Appendix 124/138

10 Appendix

10.1 References

- [1] FDT Joint Interest Group (www.fdt-jig.org, FDT-JIG Working Group): Device Type Manager (DTM) Style Guide, Version 1.0; FDT-JIG Order No. <0001-0008-000>, English, 2005.
- [2] CAN in Automation e.V., Erlangen: CANopen Application Layer and Communication Profile, CiA Draft Standard 301, Version 4.2.0, English, 2011-02
- [3] Hilscher Gesellschaft für Systemautomation mbH: Protocol API, CANopen Master, V2.14.0, Revision 16, DOC070501API16EN, English, 2016-05.
- [4] Hilscher Gesellschaft für Systemautomation mbH: Protocol API, CANopen Slave, V3.8.0, Revision 7, DOC111001API07EN, English, 2020-11.
- [5] CAN in Automation international users' and manufacturer's group e. V: CANdictionary, 6th edition, English, 2011-06.
- [6] Hilscher Gesellschaft für Systemautomation mbH: API, Hilscher status and error codes, Firmware and driver, Revision 5, DOC100802API05EN, English, 2019-11.
- [7] IEEE STANDARDS ASSOCIATION: 26514-2010 IEEE Standard for Adoption of ISO/IEC 26514:2008 Systems and Software Engineering--Requirements for Designers and Developers of User Documentation, English, 2011-01.

Safety standard

American National Standards Institute, Inc.: American National Standard, Product Safety Information in Product Manuals, Instructions, and Other Collateral Materials, ANSI Z535.6-2016, English, 2016.

Appendix 125/138

10.2 User rights

User-rights are set within the FDT-container. Depending on the level, the configuration is accessible by the user or read-only.

To access the **Settings**, **Configuration** and **Diagnosis** panes of the CANopen Master DTM you do not need special user rights. Also all users can select the decimal or hexadecimal Display mode or sort table entries.



Note:

To edit, set or configure the parameters of the **Settings** and **Configuration** panes, you need user rights for "Maintenance", for "Planning Engineer" or for "Administrator".

The following tables give an overview of the user right groups and which user rights you need to configure the single parameters.

10.2.1 Settings

Settings		Observer	Operator	Maintenanc e	Planning engineer	Adminis- trator
Driver	Verifying or adapting driver settings [▶ page 25]	D	D	X	Х	X
	Configuring netX driver [▶ page 28]	D	D	Х	Х	Х
Device Assignme nt	Scanning for devices [▶ page 34]	D	D	Х	Х	Х
	Selecting the device (with or without firmware) [▶ page 37]	D	D	Х	Х	Х
	Selecting the device once more (with firmware) [▶ page 37]	D	D	Х	Х	Х
	Selecting and downloading firmware [> page 39]	D	D	Х	Х	Х
Licen- sing	Licensing [▶ page 45]	D	D	Х	Х	Х

Table 53: User rights settings (D = displaying, X = editing, configuring)

10.2.2 Configuration

	Observer	Operator	Maintenanc e	Planning engineer	Adminis- trator
Master settings [▶ page 61]	А	А	Х	Х	Х
Bus parameters [▶ page 65]	А	Α	Х	X	Х
Process data [▶ page 70]	А	Α	Х	Х	Х
Address table [▶ page 71]	А	А	Х	X	Х
Node ID table [▶ page 73]	А	Α	Х	Х	Х
SDO table [▶ page 74]	А	Α	Х	Х	Х
CAN-ID table [▶ page 76]	А	А	Х	Х	Х
Node bootup [▶ page 77]	А	А	Х	Х	Х
Monitoring [▶ page 79]	А	Α	Х	Х	Х

Table 54: User rights configuration (D = displaying, X = editing, configuring)

Appendix 126/138

10.3 Conventions in this document

Instructions

- 1. Operation purpose
- 2. Operation purpose
 - > Instruction

Results

[₹] Intermediate result

⇒ Final result

Signs

Sign	Note
\rightarrow	General note
0	Important note that must be followed to prevent malfunctions.
	Reference to further information

Table 55: Signs

Signal words

Signal word	Description
▲ DANGER	Indicates a hazardous situation, which if not avoided, will result in death or serious injury.
A WARNING	Indicates a hazardous situation, which if not avoided, could result in death or serious injury.
A CAUTION	Indicates a hazardous situation, which if not avoided, may result in minor or moderate Injury.
NOTICE	Indicates a property damage message.

Table 56: Signal words

Appendix 127/138

10.4 Legal notes

Copyright

© Hilscher Gesellschaft für Systemautomation mbH

All rights reserved.

The images, photographs and texts in the accompanying materials (in the form of a user's manual, operator's manual, Statement of Work document and all other document types, support texts, documentation, etc.) are protected by German and international copyright and by international trade and protective provisions. Without the prior written consent, you do not have permission to duplicate them either in full or in part using technical or mechanical methods (print, photocopy or any other method), to edit them using electronic systems or to transfer them. You are not permitted to make changes to copyright notices, markings, trademarks or ownership declarations. Illustrations are provided without taking the patent situation into account. Any company names and product designations provided in this document may be brands or trademarks by the corresponding owner and may be protected under trademark, brand or patent law. Any form of further use shall require the express consent from the relevant owner of the rights.

Important notes

Utmost care was/is given in the preparation of the documentation at hand consisting of a user's manual, operating manual and any other document type and accompanying texts. However, errors cannot be ruled out. Therefore, we cannot assume any guarantee or legal responsibility for erroneous information or liability of any kind. You are hereby made aware that descriptions found in the user's manual, the accompanying texts and the documentation neither represent a guarantee nor any indication on proper use as stipulated in the agreement or a promised attribute. It cannot be ruled out that the user's manual, the accompanying texts and the documentation do not completely match the described attributes, standards or any other data for the delivered product. A warranty or guarantee with respect to the correctness or accuracy of the information is not assumed.

We reserve the right to modify our products and the specifications for such as well as the corresponding documentation in the form of a user's manual, operating manual and/or any other document types and accompanying texts at any time and without notice without being required to notify of said modification. Changes shall be taken into account in future manuals and do not represent an obligation of any kind, in particular there shall be no right to have delivered documents revised. The manual delivered with the product shall apply.

Under no circumstances shall Hilscher Gesellschaft für Systemautomation mbH be liable for direct, indirect, ancillary or subsequent damage, or for any loss of income, which may arise after use of the information contained herein.

Appendix 128/138

Liability disclaimer

The hardware and/or software was created and tested by Hilscher Gesellschaft für Systemautomation mbH with utmost care and is made available as is. No warranty can be assumed for the performance or flawlessness of the hardware and/or software under all application conditions and scenarios and the work results achieved by the user when using the hardware and/or software. Liability for any damage that may have occurred as a result of using the hardware and/or software or the corresponding documents shall be limited to an event involving willful intent or a grossly negligent violation of a fundamental contractual obligation. However, the right to assert damages due to a violation of a fundamental contractual obligation shall be limited to contract-typical foreseeable damage.

It is hereby expressly agreed upon in particular that any use or utilization of the hardware and/or software in connection with

- Flight control systems in aviation and aerospace;
- Nuclear fission processes in nuclear power plants;
- Medical devices used for life support and
- Vehicle control systems used in passenger transport

shall be excluded. Use of the hardware and/or software in any of the following areas is strictly prohibited:

- For military purposes or in weaponry;
- For designing, engineering, maintaining or operating nuclear systems;
- In flight safety systems, aviation and flight telecommunications systems;
- In life-support systems;
- In systems in which any malfunction in the hardware and/or software may result in physical injuries or fatalities.

You are hereby made aware that the hardware and/or software was not created for use in hazardous environments, which require fail-safe control mechanisms. Use of the hardware and/or software in this kind of environment shall be at your own risk; any liability for damage or loss due to impermissible use shall be excluded.

Warranty

Hilscher Gesellschaft für Systemautomation mbH hereby guarantees that the software shall run without errors in accordance with the requirements listed in the specifications and that there were no defects on the date of acceptance. The warranty period shall be 12 months commencing as of the date of acceptance or purchase (with express declaration or implied, by customer's conclusive behavior, e.g. putting into operation permanently).

Appendix 129/138

The warranty obligation for equipment (hardware) we produce is 36 months, calculated as of the date of delivery ex works. The aforementioned provisions shall not apply if longer warranty periods are mandatory by law pursuant to Section 438 (1.2) BGB, Section 479 (1) BGB and Section 634a (1) BGB [Bürgerliches Gesetzbuch; German Civil Code] If, despite of all due care taken, the delivered product should have a defect, which already existed at the time of the transfer of risk, it shall be at our discretion to either repair the product or to deliver a replacement product, subject to timely notification of defect.

The warranty obligation shall not apply if the notification of defect is not asserted promptly, if the purchaser or third party has tampered with the products, if the defect is the result of natural wear, was caused by unfavorable operating conditions or is due to violations against our operating regulations or against rules of good electrical engineering practice, or if our request to return the defective object is not promptly complied with.

Costs of support, maintenance, customization and product care

Please be advised that any subsequent improvement shall only be free of charge if a defect is found. Any form of technical support, maintenance and customization is not a warranty service, but instead shall be charged extra.

Additional guarantees

Although the hardware and software was developed and tested in-depth with greatest care, Hilscher Gesellschaft für Systemautomation mbH shall not assume any guarantee for the suitability thereof for any purpose that was not confirmed in writing. No guarantee can be granted whereby the hardware and software satisfies your requirements, or the use of the hardware and/or software is uninterruptable or the hardware and/or software is fault-free.

It cannot be guaranteed that patents and/or ownership privileges have not been infringed upon or violated or that the products are free from third-party influence. No additional guarantees or promises shall be made as to whether the product is market current, free from deficiency in title, or can be integrated or is usable for specific purposes, unless such guarantees or promises are required under existing law and cannot be restricted.

Confidentiality

The customer hereby expressly acknowledges that this document contains trade secrets, information protected by copyright and other patent and ownership privileges as well as any related rights of Hilscher Gesellschaft für Systemautomation mbH. The customer agrees to treat as confidential all of the information made available to customer by Hilscher Gesellschaft für Systemautomation mbH and rights, which were disclosed by Hilscher Gesellschaft für Systemautomation mbH and that were made accessible as well as the terms and conditions of this agreement itself.

The parties hereby agree to one another that the information that each party receives from the other party respectively is and shall remain the intellectual property of said other party, unless provided for otherwise in a contractual agreement.

Appendix 130/138

The customer must not allow any third party to become knowledgeable of this expertise and shall only provide knowledge thereof to authorized users as appropriate and necessary. Companies associated with the customer shall not be deemed third parties. The customer must obligate authorized users to confidentiality. The customer should only use the confidential information in connection with the performances specified in this agreement.

The customer must not use this confidential information to his own advantage or for his own purposes or rather to the advantage or for the purpose of a third party, nor must it be used for commercial purposes and this confidential information must only be used to the extent provided for in this agreement or otherwise to the extent as expressly authorized by the disclosing party in written form. The customer has the right, subject to the obligation to confidentiality, to disclose the terms and conditions of this agreement directly to his legal and financial consultants as would be required for the customer's normal business operation.

Export provisions

The delivered product (including technical data) is subject to the legal export and/or import laws as well as any associated regulations of various countries, especially such laws applicable in Germany and in the United States. The products / hardware / software must not be exported into such countries for which export is prohibited under US American export control laws and its supplementary provisions. You hereby agree to strictly follow the regulations and to yourself be responsible for observing them. You are hereby made aware that you may be required to obtain governmental approval to export, reexport or import the product.

10.5 Registered trademarks

Windows® XP, Windows® Vista, Windows® 7, Windows® 8, Windows® 8.1 and Windows® 10 are registered trademarks of the Microsoft Corporation.

CANopen® is a registered trademark of CAN in AUTOMATION - International Users and Manufacturers Group e.V (CiA), Nürnberg.

CODESYS® is a registered trademark of 3S-Smart Software Solutions GmbH, Germany.

All other brands mentioned are property of their respective owner of the rights. Any company names and product designations provided in this document may be brands (company names or trademarks) of the corresponding owner and may be protected under trademark or patent law.

List of figures 131/138

List of figures

Figure 1:	Dialog structure CANopen Master DTM	10
Figure 2:	Navigation area	11
Figure 3:	Status bar – status fields 1 to 6	12
Figure 4:	Navigation area - Settings (example)	22
Figure 5:	Default driver ,cifX Device Driver' for PC cards cifX (example)	25
Figure 6:	Default driver ,netX Driver' for Hilscher devices except for PC cards cifX (example)	25
Figure 7:		26
Figure 8:	cifX driver > USB/RS232 connection	29
Figure 9:	netX driver > TCP connection	32
Figure 10:		34
Figure 11:	Device Assignment - detected devices (example: device without firmware)	36
Figure 12:	Device Assignment - selecting device (example: device without firmware / one device selected)	37
Figure 13:	Device Assignment - selecting device (example: devices with and without firmware / one device selected)	38
Figure 14:	Firmware download	39
Figure 15:	Error Message "The device is not assigned to the hardware!"	40
Figure 16:	"Select firmware file" selection window (example CIFX)	40
Figure 17:	Request Select firmware file - Example Invalid Firmware	42
Figure 18:	Request - Do you really want to download the firmware?	43
Figure 19:	Firmware download - progress bar	44
Figure 20:	Clock symbol and hook symbol green	44
Figure 21:	Firmware download - download	44
Figure 22:	Licensing	45
Figure 23:	License pane	47
Figure 24:	License pane - License Type	48
Figure 25:	License pane – License Type / Master protocols	48
Figure 26:	License pane – License Type / Utilities	48
Figure 27:	License pane - request form, please fill out / device information	51
Figure 28:	License pane - Request form, please fill out / License type	52
Figure 29:	License pane - request form, please fill out / mandatory data	52
Figure 30:	License pane – selecting the subsidiary / ordering / contacts	53
Figure 31:	Example: Order e-mail License request	54
Figure 32:	Example: Order data form PrintOrderRequest	55
Figure 33:	Navigation area - Configuration	58
Figure 34:	Configuration > Master settings	61
Figure 35:	CANopen Master settings > Start of bus communication	61
Figure 36:	CANopen Master settings > Application monitoring	62
Figure 37:	CANopen Master settings > Process image storage format	62

List of figures 132/138

Figure 38:	CANopen Master settings > Module alignment	62
Figure 39:	CANopen Master settings > Process data handshake	63
Figure 40:	CANopen Master settings > Advanced	63
Figure 41:	CANopen Master settings > Device status offset	64
Figure 42:	Bus parameters (the symbolic name of the device is displayed under Device description.)	65
Figure 43:	Bus parameters > Device description	65
Figure 44:	Bus parameters > Node settings	66
Figure 45:	Bus Parameters > SYNC master settings	67
Figure 46:	Bus parameters > 29 Bit COB-ID	67
Figure 47:	Acceptance code / Acceptance mask diagram	69
Figure 48:	Process data (*display device name)	70
Figure 49:	Configuration > Address Table (Example)	71
Figure 50:	Node ID table (Example)	73
Figure 51:	SDO Table (Example)	74
Figure 52:	CAN-ID table (Example)	76
Figure 53:	Node bootup	77
Figure 54:	"Compare configured profile and type object 1000H with real value" enabled	77
Figure 55:	Monitoring	79
Figure 56:	Monitoring - Consumer (example)	79
Figure 57:	netDevice Message: Download	84
Figure 58:	Starting 'Network scan' (example)	87
Figure 59:	Scan response dialog of the master DTM (example)	88
Figure 60:	Scan response dialog of the CANopen Master DTM (example)	89
Figure 61:	DTM device is generated. (example)	92
Figure 62:	,Download' current Configuration to the CANopen Master device (Example)	93
Figure 63:	Navigation area - Diagnosis CANopen Master DTM	94
Figure 64:	General diagnosis	95
Figure 65:	Master diagnosis	97
Figure 66:	Parameters Bus diagnosis - Bus monitoring	98
Figure 67:	Station diagnosis	99
Figure 68:	Firmware Diagnosis	100
Figure 69:	Example Debug mode with pending diagnosis, network view of a project with one network (master and slave)	103
Figure 70:	Extended Diagnosis > [Folder Name] > Task Information Example Display	107
Figure 71:	Extended Diagnosis > [Folder name] > IniBatch Status example display	108
Figure 72:	Extended diagnosis > CAN_DL > Application commands	109
Figure 73:	Extended diagnosis > CAN_DL > CAN driver status	110
Figure 74:	Extended diagnosis > CANOPEN_MASTER > Common diagnosis	111
Figure 75:	Extended Diagnosis > CANOPEN_MASTER > CMS domain services	112
Figure 76:	Extended diagnosis > CANOPEN_MASTER > Node Initializations	112
Figure 77:	Extended diagnosis > CANOPEN_MASTER > Node state	113

List of figures 133/138

Figure 78:	Extended diagnosis > CANOPEN_MASTER > Commands	114
Figure 79:	Extended diagnosis > CANOPEN_APM > Master configuration	115
Figure 80:	Extended diagnosis > CANOPEN_APM> Commands	116
Figure 81:	Navigation area - Tools (example)	117
Figure 82:	Packet monitor	118
Figure 83:	Send > Packet header and Send data	119
Figure 84:	Packet header and Receive data	120
Figure 85:	IO monitor	121
Figure 86:	Window "Process image monitor"	122

List of tables 134/138

List of tables

Table 1:	List of revisions	6
Table 2:	Overview use cases	7
Table 3:	General device information	10
Table 4:	OK, Cancel, Apply, Help	11
Table 5:	Status bar icons [1]	12
Table 6:	Status bar display examples	12
Table 7:	Getting started – Configuration steps	17
Table 8:	Parameters of the driver selection list	25
Table 9:	Parameters cifX driver > USB/RS232 connection	30
Table 10:	Parameters netX driver > TCP connection	32
Table 11:	Parameters of the Device Assignment	35
Table 12:	Firmware download parameters	39
Table 13:	Parameters "Select firmware file"	41
Table 14:	In the selection window "Select firmware file"	42
Table 15:	Range of value / Value for the watchdog time	62
Table 16:	Process image storage format	62
Table 17:	Parameters CANopen Master Settings > Module Alignment	62
Table 18:	Option Scanner Settings > Device Status Offset	64
Table 19:	Bus parameters > Node settings	66
Table 20:	Bus Parameters > SYNC master settings	67
Table 21:	Process data	70
Table 22:	Address table pane parameters - inputs / outputs	71
Table 23:	Parameters Node ID table	73
Table 24:	SDO Table	74
Table 25:	Bootup according to specification DS301 V4	75
Table 26:	CAN-ID table	76
Table 27:	Node bootup	78
Table 28:	Consumer table	79
Table 29:	Description on the Scan response dialog of the CANopen Master DTM	90
Table 30:	Indication general diagnosis	95
Table 31:	Indication general diagnosis	96
Table 32:	Parameters Master diagnosis	97
Table 33:	Parameters Bus diagnosis - Bus monitoring	98
Table 34:	Possible values for the status	99
Table 35:	Description table task information	100
Table 36:	Debug mode busline colors and debug icons	104
Table 37:	Colors of the branch line of the slave device and debug symbols	104
Table 38:	Descriptions of the dialog panes extended diagnosis	106
Table 39:	Extended Diagnosis > [Folder Name] > Task Information	107
Table 40:	Extended Diagnosis > [Folder name] > IniBatch Status	108

List of tables 135/138

Table 41:	Extended diagnosis > CAN_DL > Application commands	109
Table 42:	Extended diagnosis > CAN_DL > CAN driver status	110
Table 43:	Extended diagnosis > CANOPEN_MASTER > Common diagnosis	111
Table 44:	Extended Diagnosis > CANOPEN_MASTER > CMS domain services	112
Table 45:	Extended diagnosis > CANOPEN_MASTER > Node Initializations	112
Table 46:	Extended diagnosis > CANOPEN_MASTER > Node state	113
Table 47:	Extended diagnosis > CANOPEN_MASTER > Commands	114
Table 48:	Extended diagnosis > CANOPEN_APM > Master configuration	115
Table 49:	Extended diagnosis > CANOPEN_APM > Commands	116
Table 50:	Descriptions Packet header	119
Table 51:	Descriptions Packet header	120
Table 52:	Notes to the "Process image monitor" window	122
Table 53:	User rights settings (D = displaying, X = editing, configuring)	125
Table 54:	User rights configuration (D = displaying, X = editing, configuring)	125
Table 55:	Signs	126
Table 56:	Signal words	126

Glossary 136/138

Glossary

CANopen

Open standard based on CAN. The standard describes (specifies) the meaning of the message identifier and of the 0 to 8 bytes of user data. The different meanings are: (1.) A standard application layer defined by the CIA (CAN in automation) specifications DS 301. (2.) A network concept and defines which data is to be transmitted with which services and what the data mean on the respective device classes. (3.) Provides functions for the network initialization, the network guarding and the network configuration. (4.) Offers a large flexibility.

CANopen Master

Device that initiates the data exchange at the bus

CANopen Slave

Device, which is configured by the Master and which then performs

the communication

CODESYS

COntroller DEvelopment SYStem: Development environment for programming controller applications (PLC) according to the international industrial standard IEC 61131-3

Data packet

Data packets, i. e. messages are self-contained blocks of defined data length. The packets are used to communicate with the firmware and they are exchanged between the application (configuration software) and the firmware in the device.

DTM

Device Type Manager: Software module with graphical user interface for the configuration and/or for diagnosis of devices

Ethernet

Network technology used both for office and industrial communication via electrical or optical connections. It has been developed and specified by the Intel, DEC and XEROX, provides data transmission with collision control and allows various protocols. As Ethernet is not necessarily capable for real-time application, various real-time extensions have been developed (industrial Ethernet, real-time Ethernet).

FDT

Field Device Tool: FDT specifies an interface, in order to be able to use DTM (Device Type Manager) in different applications of different manufacturers

IΡ

Internet Protocol: Belongs to the TCP/IP family of protocols and is defined in RFC791 (available on http://www.ietf.org/rfc/rfc791.txt). It is based on layer 3 of the ISO/OSI 7 layer model of networking and is a connectionless protocol, i. e. you do not need to open a connection to a computer before sending an IP data packet to it. Therefore, IP is not able to guarantee that the IP data packets really arrive at the recipient. On IP level, neither the correctness of data nor the consistence and completeness are checked. IP defines special addressing mechanisms; see IP address.

Glossary 137/138

IP address Identifies a device or a computer within an IP-based network and is

defined in the Internet Protocol Version 4 (IPv4) as a 32-bit number. For ease of notation, the address is usually divided into four 8-bit numbers represented in decimal notation and separated by points: a.b.c.d. Each letter stands for an integer value between 0 and 255, e.g. 192.168.30.16. However, not all combinations are allowed, some are reserved for special purposes. The IP address 0.0.0.0 is defined

as invalid.

Master Type of device that initiates and controls the communication on the

bus

Module Hardware or logical component of a physical device

Node IDNetwork address of the device, which serves to distinguish itself from

other devices on the network. Therefore an unique address must be

assigned to each device.

Online-Data-Manager Version 3: Application interface, respectively

works as a server, which can be run as an out-proc server or system service. Its task is to provide different applications (e. g. SYCON.net), access to multiple devices and even share one device amongst

several applications.

SCADA Supervisory Control and Data Acquisition: A concept for the control

and data acquisition of technical processes

Slave Type of device that is configured by the Master and which then

performs the communication

Submodule Hardware or logical component of a physical device.

SYCON.net multiprotocol-capable Hilscher configuration and diagnosis software

(FDT frame application), that can be used to configure

communication-capable fieldbus devices of different manufacturers in

one project

Contacts 138/138

Contacts

HEADQUARTER

Germany

Hilscher Gesellschaft für Systemautomation mbH Rheinstraße 15

65795 Hattersheim

Phone: +49 (0) 6190 9907-0 Fax: +49 (0) 6190 9907-50 E-mail: info@hilscher.com

Support

Phone: +49 (0) 6190 9907-990 E-mail: hotline@hilscher.com

SUBSIDIARIES

China

Hilscher Systemautomation (Shanghai) Co. Ltd.

200010 Shanghai

Phone: +86 (0) 21-6355-5161 E-mail: <u>info@hilscher.cn</u>

Support

Phone: +86 (0) 21-6355-5161 E-mail: cn.support@hilscher.com

France

Hilscher France S.a.r.l. 69800 Saint Priest

Phone: +33 (0) 4 72 37 98 40 E-mail: <u>info@hilscher.fr</u>

Support

Phone: +33 (0) 4 72 37 98 40 E-mail: <u>fr.support@hilscher.com</u>

India

Hilscher India Pvt. Ltd.

Pune, Delhi, Mumbai, Bangalore Phone: +91 8888 750 777

E-mail: info@hilscher.in

Support

Phone: +91 8108884011 E-mail: <u>info@hilscher.in</u>

Italy

Hilscher Italia S.r.I. 20090 Vimodrone (MI) Phone: +39 02 25007068 E-mail: info@hilscher.it

Support

Phone: +39 02 25007068 E-mail: <u>it.support@hilscher.com</u>

Japan

Hilscher Japan KK Tokyo, 160-0022

Phone: +81 (0) 3-5362-0521 E-mail: <u>info@hilscher.jp</u>

Support

Phone: +81 (0) 3-5362-0521 E-mail: jp.support@hilscher.com

Republic of Korea

Hilscher Korea Inc.

13494, Seongnam, Gyeonggi Phone: +82 (0) 31-739-8361 E-mail: info@hilscher.kr

Support

Phone: +82 (0) 31-739-8363 E-mail: kr.support@hilscher.com

Austria

Hilscher Austria GmbH

4020 Linz

Phone: +43 732 931 675-0 E-mail: sales.at@hilscher.com

Support

Phone: +43 732 931 675-0 E-mail: at.support@hilscher.com

Switzerland

Hilscher Swiss GmbH 4500 Solothurn

Phone: +41 (0) 32 623 6633 E-mail: <u>info@hilscher.ch</u>

Support

Phone: +41 (0) 32 623 6633

E-mail: support.swiss@hilscher.com

USA

Hilscher North America, Inc.

Lisle, IL 60532

Phone: +1 630-505-5301 E-mail: <u>info@hilscher.us</u>

Support

Phone: +1 630-505-5301 E-mail: <u>us.support@hilscher.com</u>